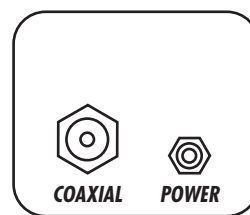


R2850HRT (RB82B), E3800HRT (CB59B) *TV Bracket Wiring Troubleshooting*

ISSUE: NO TV POWER

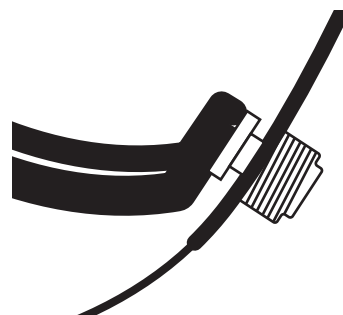
1. Check the TV power connection on the product frame and the TV bracket to make sure they are tight.
 - a. If a connection is loose, tighten the connection and check the power.
 - b. If there is still no power to the TV, plug the TV power cord connector from the external power supply directly into the TV.
 - i. If the TV has power, the issue is with the wires/connectors inside the product or bracket.
 - ii. If the TV does not have power, the issue is with the external power supply or the TV.



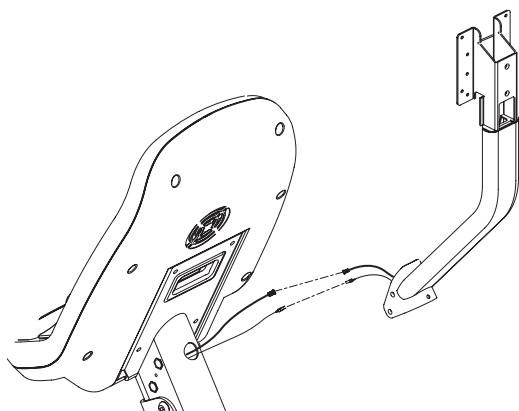
Frame Connections on Product

ISSUE: NO CABLE TV RECEPTION

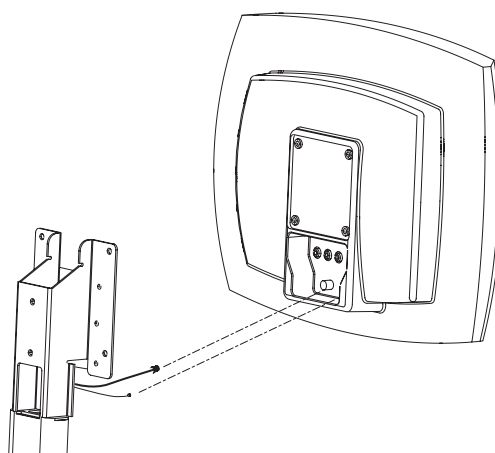
1. Check the coaxial cable connection on the product frame and TV bracket and make sure they are tight.
 - a. If the connections are loose, tighten the connections and check for cable TV reception
 - b. If there is still no reception, plug the coaxial cable from the wall outlet directly into the TV.
 - i. If the TV has cable reception, the issue is with the wires/connectors inside the product or bracket.
 - ii. If the TV does not have cable reception, the issue is the external coaxial cable, external cable reception, or the TV.



Inside Frame Connections



Console Mast to TV Bracket Connections



TV Bracket to TV Connections