



Troubleshooting: Treadmills

TREADMILL ERROR CODE CHART

Model / Probable Cause / Corrective Action (before replacing components)

ERROR	T7000 & T7400	T8100, T8200, T8400, T8500, T8600	T8900	T9000 & T9100	T9200 & T9250	T9300, T9350, T9400, T9450, T9500, T9600, T9700, & DELUXE (4-WINDOW)	SIMPLE, DELUXE (6-WINDOW) & PREMIER
E1	H2	H2	*	G4, A1	*	*	*
E2	*	*	*	*	G4	*	*
E3	*	*	C5, F2	*	*	*	*
E4	B2	B2	*	H6	*	B2	B2, B4
E5	C4	C4	*	*	*	C4, D3	*
E6	C5	C5	B2, C4	*	*	B2, C4	C4, C5
E7	*	F1, F2	*	*	*	F1, F2	F1, F2
E9	*	*	*	*	*	*	A1

PROBABLE CAUSE

- A) Problem with speed sensor
- B) Elevation parameters out of range
- C) Elevation error (signal lost)
- D) Phantom software error
- F) Speed error
- G) General error message
- H) E-PROM software error

CORRECTIVE ACTION

- 1) Check magnet/sensor alignment and continuity
- 2) Recalibrate
- 3) Reboot treadmill: Remove safety magnet, turn power switch off, unplug from wall, then reverse these 3 steps
- 4) Check condition of all cables and cable connections; Recalibrate
- 5) Failed potentiometer - Replace elevation motor
- 6) Replace console