

# BODYCRAFT®

## EXP<sup>TM</sup>SERIES

### T1000 Treadmill



To see in  
**FULL COLOR**  
& additional information,  
scan this QR code.



Base Serial Number: T1K2 \_\_\_\_\_

Console Serial Number: \_\_\_\_\_

Purchased Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Dealer's Name: \_\_\_\_\_

Please register your products at:

<https://www.bodycraft.com/product-registration/>



Base Serial Number

## Owner's Manual

T1K2\_v1.8



WWW.BODYCRAFT.COM



800-990-5556



SERVICE@BODYCRAFT.COM

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## ***Congratulations and Welcome to the BODYCRAFT Family***

***Thank you for selecting BODYCRAFT. Your choice reflects a wise investment in you and your facility. We hope you use it for many healthy years!***

BODYCRAFT offers a complete array of high-quality fitness equipment. Please refer to our website at [www.bodycraft.com](http://www.bodycraft.com) to view more ways to enhance your lifestyle.

Your BODYCRAFT machine has all the quality and design elements to make your workout extremely efficient and comfortable. Your new unit is a serious cardio machine that will keep you motivated, challenged and within reach of your fitness goals. Strength & cardiovascular training is vital for all ages which will provide an effective workout, producing results that will encourage you to reach your fitness goals and maintain the body you have always wanted.

***Spending 15 to 30 minutes a day, three times a week, is all you need to start seeing the benefits of a regular exercise program.***

As a premium exercise equipment manufacturer, we are committed to your complete satisfaction. If you have questions, suggestions or find missing or damaged parts, we guarantee your complete satisfaction through our authorized dealer network or by contacting us directly. Please call your local dealer or BODYCRAFT.

BODYCRAFT (a division of Recreation Supply, Inc.)  
7699 Green Meadows Dr.  
Lewis Center, OH 43035

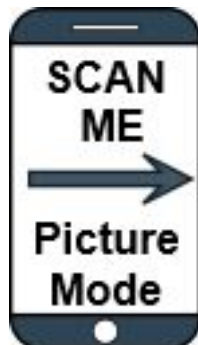
**Phone:** 800-990-5556 9 am - 5 pm EST **Email:** [service@bodycraft.com](mailto:service@bodycraft.com)

Proof of purchase must be supplied to validate warranty and the product must have been registered with BODYCRAFT via online at [www.bodycraft.com](http://www.bodycraft.com) or by calling 800-990-5556 or 740-965-2442 M-F 9 a.m. - 5 p.m. EST.

For parts orders, owner's manuals, software update files, exercise guides and contact information scan this QR code.

Or go to:

<https://www.bodycraft.com/customer-support>



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**Energy Saving function:** These treadmill consoles are equipped with a power saving function. This means after 10 minutes of inactivity, the treadmill will automatically power off. Press any key on the dashboard to wake up the console from power save mode.

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## FCC Information

**Caution:** Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

**FCC CAUTION:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.



**There is a risk assumed by individuals who use this type of equipment. A moment's lack of attention can result in an accident, as can failure to observe certain simple safety precautions.**

**Read, study and understand the Assembly Instructions and all the warning labels on this product. Furthermore, it is recommended to familiarize yourself and others with the proper operation and workout recommendations for this BODYCRAFT product prior to use.**

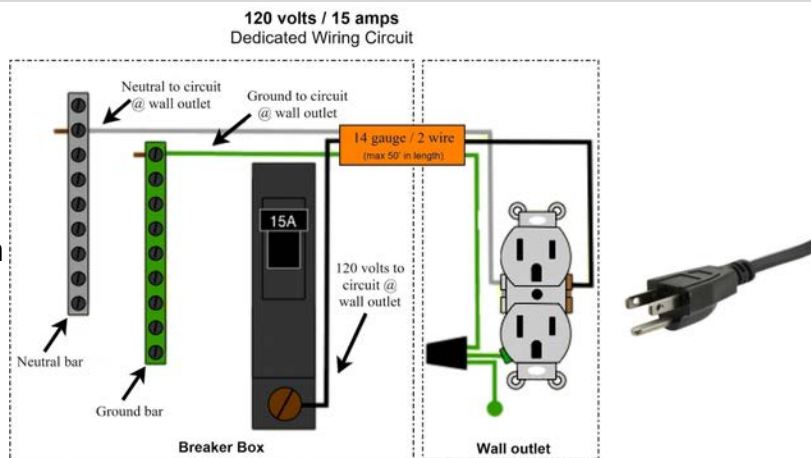
- Keep children under the age of 13 and pets away from the equipment at all times. Do not allow children and pets to use or play on the equipment. Keep children and pets away when it is in use.
- The treadmill is not intended for use by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the treadmill by someone responsible for their safety.
- Wear the safety cord and clip all times while using the treadmill. Always stand on the side rails before the treadmill starts.
- Before beginning any exercise program on the treadmill, it is important to consult with your physician if you have any of the following: history of heart disease, high blood pressure, diabetes, chronic respiratory diseases, elevated cholesterol, if you smoke cigarettes or if you experience any other chronic diseases or physical complaints.
- If over the age of 35 or overweight or pregnant, consult with your physician before beginning any exercise program.
- If you experience dizziness, nausea, chest pains or other abnormal symptoms during exercise, stop the exercise session immediately. Consult your physician before continuing.
- Drink fluids if you exercise for twenty or more minutes on the treadmill.
- Always follow the console instructions for proper operation.
- Never operate your treadmill if it has a damaged cord or plug, or if it is not working properly. Contact your authorized BODYCRAFT fitness dealer for service and repair.
- Keep the power cord away from heated surfaces.
- Never insert any objects or body parts into openings.
- Keep hands and feet away from all moving parts.
- Use the handrails when getting on and off your treadmill.
- Check the power requirement for your unit to see if it matches your local power outlet.
- Do not operate the heart rate monitor transmitter together with an electrical heart pacemaker. The transmitter may cause electrical disturbances.
- Inspect this treadmill prior to exercising to ensure it is working properly. Always make sure all components are fastened securely.
- This treadmill is intended for indoor use. Do not place the unit outdoors or any damp or wet locations.



- Keep the treadmill away from walls to allow proper ventilation. Air should be able to circulate freely around the unit. Keep all air openings free of dirt and dust.
- Place the treadmill in an area that will meet minimum clearance requirements: Front 12" (.3m), Sides: 20" (.5m) & Back 79" (2m) and from any obstruction object while using the machine.
- Wear proper exercise clothing and shoes for your workout and avoid loose clothing. Never exercise in bare feet or socks; always wear correct footwear, such as running, walking, or cross-training shoes.
- Higher speed and higher incline is not for everyone. It is designed for occasional use of a skilled runner and may exceed many users' capabilities. Stop right away if you feel any discomfort. Never walk or jog or run backwards on the treadmill.
- Place your treadmill on a solid, level surface when it is in use. Adjust the levelers at the rear of the treadmill if necessary.
- Be careful to maintain your balance while using, mounting, dismounting, or assembling the equipment. Loss of balance may result in a fall and serious bodily injury. Use care when getting on or off the treadmill. When stepping on the running belt, always grasp the handrail and keep the initial speed at or below 1 mile per hour (mph).
- Make sure the running belt is at a complete stop before exiting the machine.
- Never leave the treadmill unattended when plugged in. Unplug from outlet when not in use, before putting on or taking off parts. When the treadmill is not in use, disconnect the treadmill by turning the power switch to the Off position, and then remove the power plug from the electrical outlet.
- Always attach the Safety key securely to your clothing when using the treadmill.
- Do not pull the treadmill by the power cord or use cord as a handle. Always use two hands to lift the treadmill and roll it on its front wheels.
- Keep the power cord away from heated surfaces.
- Keep the top side of the moving surface clean and dry or potential injury will occur.
- Read, understand, and test the emergency stop procedures before use.
- To ensure proper function of your treadmill, do not install attachments or accessories not provided or recommended by BODYCRAFT.
- This **T1000 Treadmill** is intended for home use and commercial, rental, or institutional setting. Use only for its intended purpose described in this manual.
- The **T1000 Treadmill** user's weight is not to exceed 500 lbs (227 kgs).

## Safety and Warning for a Treadmill - Electrical & Grounding Instructions

This product must be grounded. If the treadmill's electrical system should malfunction or breakdown, grounding provides a path of least resistance for electric current, reducing the risk of electric shock. This product is equipped with a cord having an equipment-grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

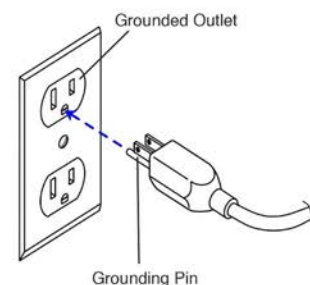


**DANGER** - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

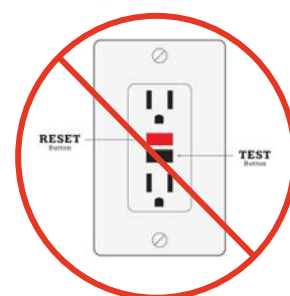
This product is for use on a nominal 120 volt wall circuit, and has a grounding plug that looks like the plug illustrated in the figure. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

## Safety and Warning for a Treadmill - Power Requirements T1000 (T1K1 & T1K2)

It is recommended that your treadmill be plugged into a **Dedicated** 120V/15A for home use (120V/20A for commercial applications). The treadmill must be connected to a grounded receptacle having the same configuration as the plug. Do not modify the plug provided with this product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.



**NOTE:** DO NOT USE an GFCI wall outlet. A treadmill uses the ground on the outlet to disperse static electricity generated by it's belt, deck and motor design. Highly likely if using an GFCI outlet, it will trip the breaker and shut down the treadmill, potentially causing the treadmill's electronics failure or serious injury to the user.



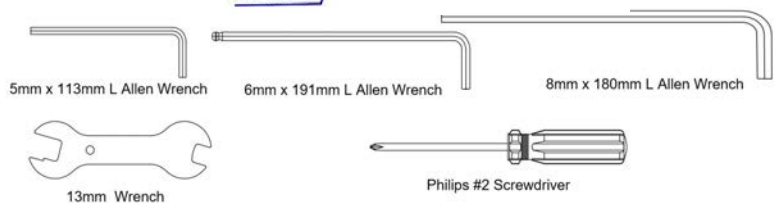
**A power strip should never be used.** Extension cords should be avoided, but we realize that in some cases an extension cord is needed. In this case, Appliance Grade extension cords are available at most hardware stores. Buy only the minimum length required; avoid anything longer than 6 feet. Try to find one made with 12 gauge wire (3-wire is required). Do not use an adapter with your treadmill. To reduce the risk of electric shock, always unplug the treadmill from the electrical outlet before cleaning or lightning storms.



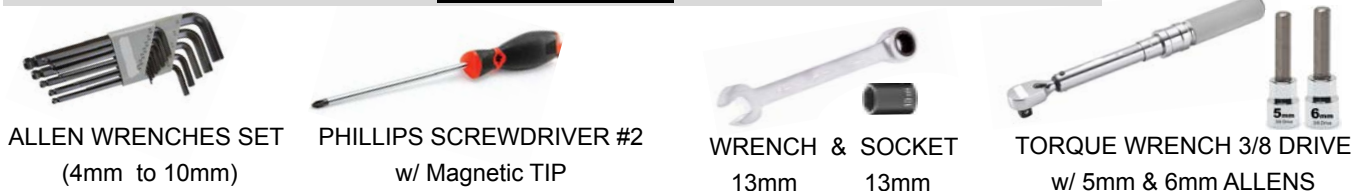
## Product Overview Components and Tools for Assembly - T1000 (T1K2)



**THE FOLLOWING TOOLS ARE INCLUDED FOR ASSEMBLY:**



**THE FOLLOWING TOOLS ARE RECOMMENDED FOR EASIER ASSEMBLY:**



## Product Specifications - T1000 (T1K2)

**RUNNING BELT:** 22" W x 62" L x 2.5mm T

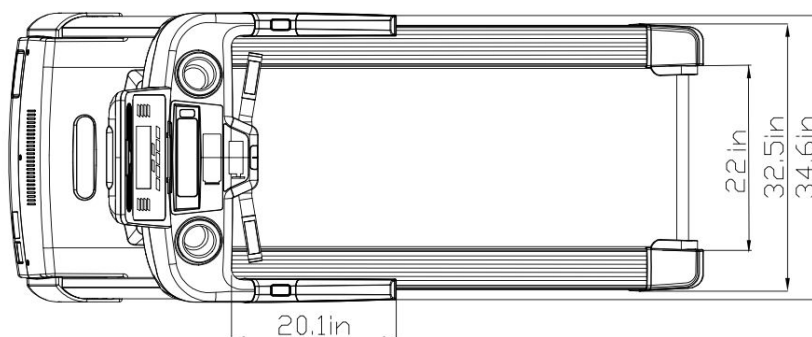
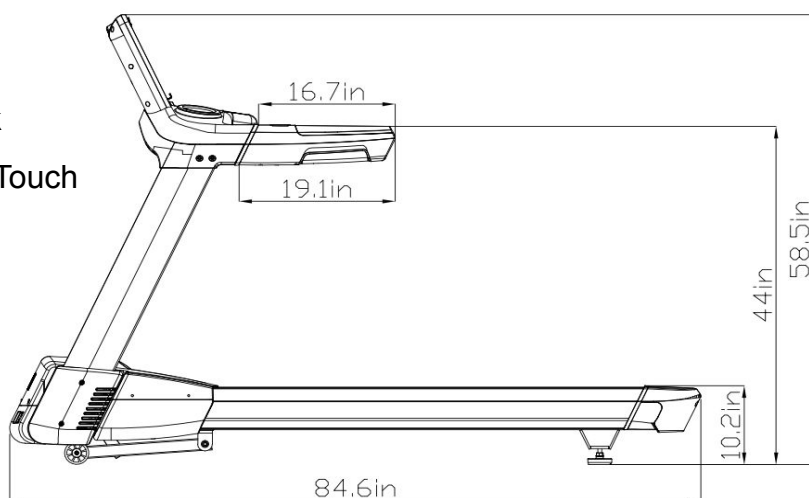
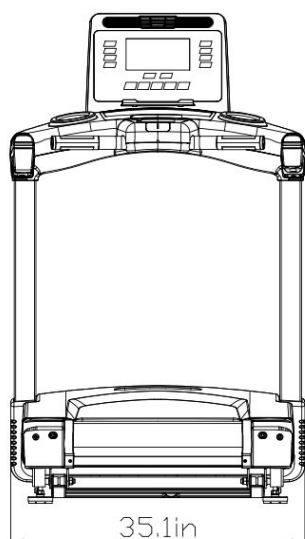
**RUNNING DECK:** 1" Thick Reversible Deck

**HANDRAILS:** 16.75" Custom Molded Soft Touch

**DIMENSIONS:** 85" L x 35" W x 59" H

**WEIGHT:** 340 lbs (Assembled)

**MAX USER WEIGHT:** 500 lbs



### UNDER THE HOOD



- Powerful Industrial 5 HP AC Drive Motor – (Speed Range 0.5 – 13 mph) – An AC Motor Rarely Requires Maintenance and has a Long Life Expectancy
- Industrial Incline Motor Operates on a Planetary Gear System for High Torque and Low Motor Load for a Lifetime of Use – (Incline Range 0 – 15%)
- Heavy Duty Cooled Inverter/Lower Board Designed for the Commercial Environment.
- Hutchinson Kevlar Reinforced Drive Belt for Long Life and Virtually Maintenance Free Operation
- Precision Balanced, Sealed Bearing 2.75" Crowned Front and Rear Rollers for Smooth Operation Long Walk Belt Life

## Shipping Boxes and Pre-Assembly Tip - T1000 (T1K1 & T1K2)



### Large Box 1 of 3

1 each @ 339 lbs  
90" L x 39" W x 17" H



### Medium Box 2 of 3

1 each @ 45 lbs  
38" W x 35" L x 12" H



### Small Box 3 of 3

1 each @ 9 lbs  
(T9LCD/T10TS)  
or  
1 each @ 10 lbs (T16TS)  
19" x 6.25" x 5"



Note: Shown above with the upgraded 16TS console

(Includes the console model that was ordered)

**Pre-Assembly TIP:** Place all parts from the boxes in a cleared area and position them on the floor in front of you. Remove all packing materials from your area and place them back into the box. Do not dispose of the packing materials until assembly is completed.

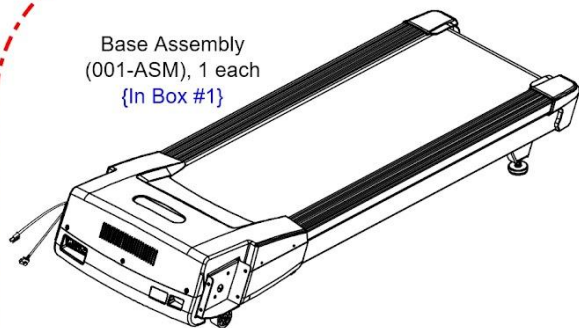
Read each step carefully before beginning.

BODYCRAFT reserves the right to make improvements at any time which may affect color, parts, materials, size, weight, or any other aspect.

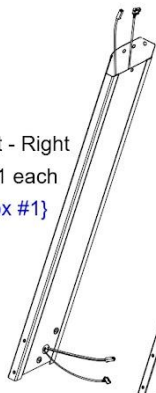
## Assembly Parts & Hardware - T1000 (T1K2)

### Large Box #1

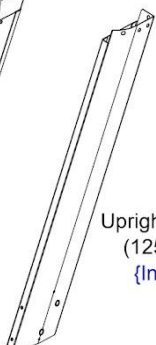
Base Assembly  
(001-ASM), 1 each  
{In Box #1}



Upright Post - Right  
(126), 1 each  
{In Box #1}

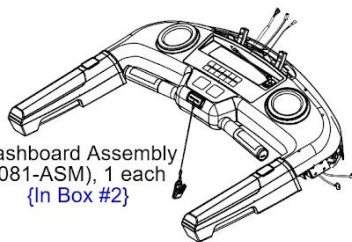


Upright Post - Left  
(125), 1 each  
{In Box #1}



### Medium Box #2

Dashboard Assembly  
(081-ASM), 1 each  
{In Box #2}

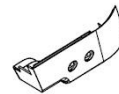


Owner's Manual  
(OM), 1 each  
{In Box #2}

Handlebar Cover - Left  
(127), 1 each  
{In Box #2}



Handlebar Cover - Right  
(128), 1 each  
{In Box #2}



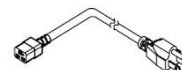
Upright Post Cover - Left  
(131), 1 each  
{In Box #2}



Upright Post Cover - Right  
(132), 1 each  
{In Box #2}



Hardware & Tools  
Pack (HTP), 1 each  
{In Box #2}



Power Cord 120v  
(172), 1 each  
{In Box #2}

### Small Box #3



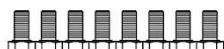
Console  
(136), 1 each  
{In Box #3}



Console Operation Manual  
(COM), 1 each  
{In Box #3}

### SHOWN IN DETAILS

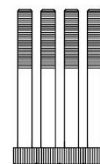
Hardware Pack (HTP)  
1 each  
{In Box #2}



M8 x 15mm L  
Hex Head Bolts  
(152), 8 each



M6 x 35mm L  
Allen Head Bolts  
(157), 2 each



M8 x 70mm L  
Allen Head Bolts  
(153), 4 each



M8 x 20mm L  
Allen Head Bolts  
(156), 8 each



M5 x 12mm L  
Phillips Head Screws  
(154), 4 each



## Product Assembly

**NOTE:** Many images shown are *GENERIC* for the EXP Series Treadmills T1000 / T800 / T400 on multiple assembly STEPS.

### STEP 1 – Upright Post-Right Wiring Connection

- a. Lay the Upright Post-Right (126) next to the treadmill's Base Assembly (001-ASM) on its right side. See example pic. on (Fig. 1)
- b. Then connect the following cables from the Upright Tube - Right (126) to the Base Assembly (001-ASM):
  - i. Cable - Mid (#133 w/8pin) <<<< --- >>>> Cable - Lower (#35 w/8pin)
  - ii. Grounding Cable (#180 w/1pin) <<< --- >>>> Grounding Cable (#181 w/1pin)

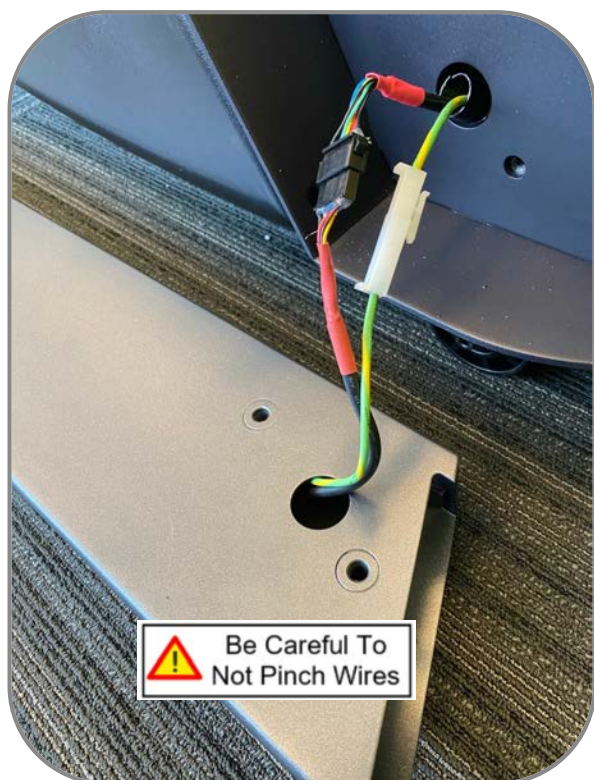
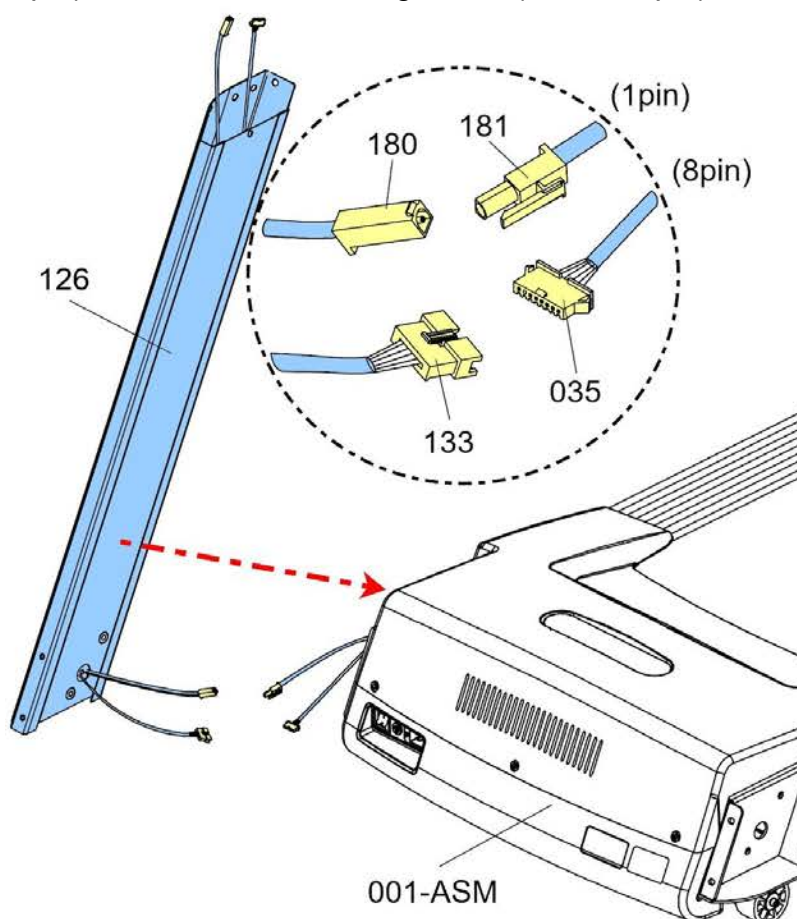


Fig. 1



**NOTE:** Confirm connections have no bent pins (Fig. 2) and are securely locked (Fig. 3) with a gentle pull after connected.



Fig. 2

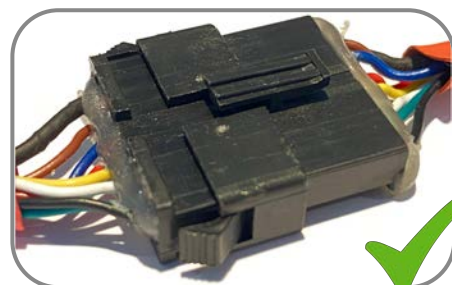


Fig. 3

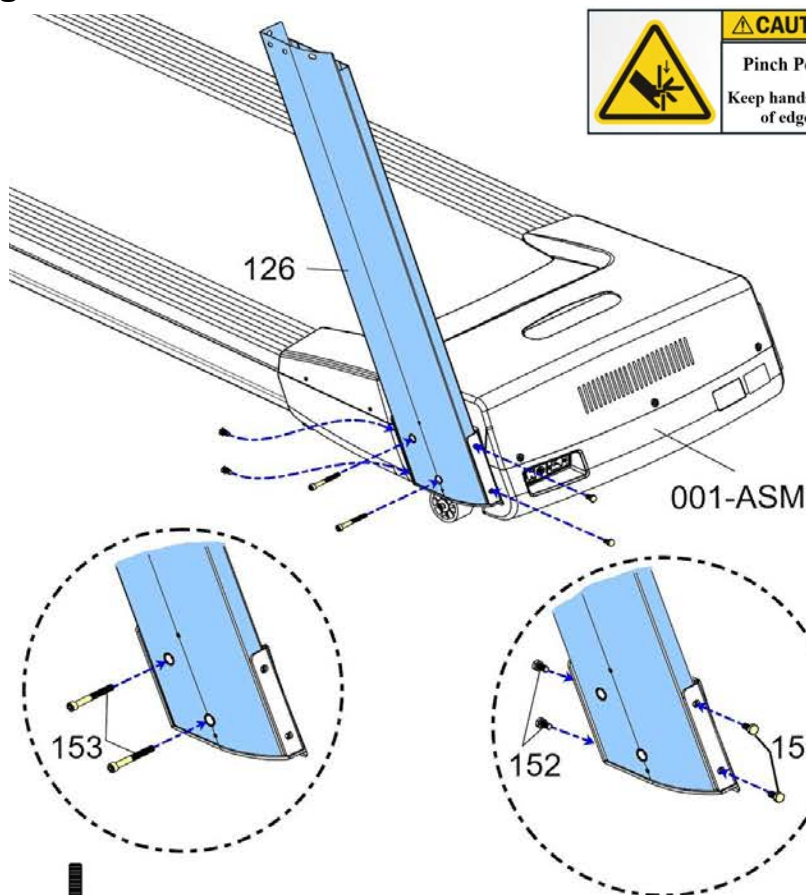


Only loosely tighten ALL BOLTS until STEP 8

### STEP 2 – Install Upright Post - Right

- a. Attach the Upright Post - Right (126) to the Base Assembly (001-ASM) using the following hardware:
  - i. Two Allen Head Bolts, M8 x 70mm L (153)
  - ii. Four Hex Head Bolts, M8 x 15mm L (152)

**Note:** See CAD image on right and both **Fig 4** and **Fig 5** for examples.

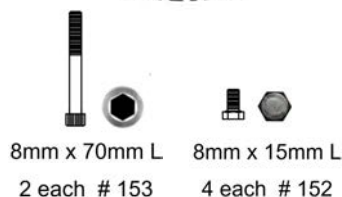


#### Recommended Tools:



**WRENCH**  
13mm

**ALLEN WRENCH**  
6mm



**TIP:** Easier if installing first, the long Allen Head Bolts lightly by hand, then the Hex Head Bolts will line up better . Then loosely thread in the rest of the way with the 6mm Allen Wrench and the 13mm Wrench.



**Fig. 4**



**Fig. 5**

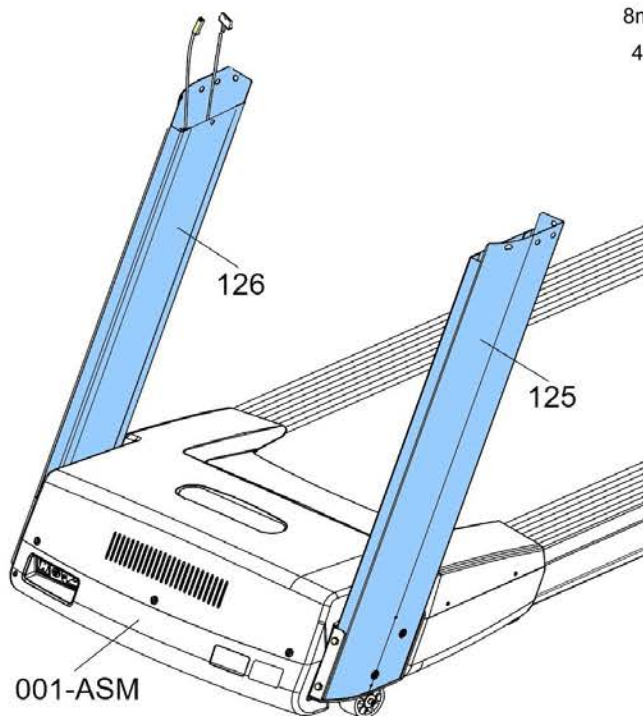
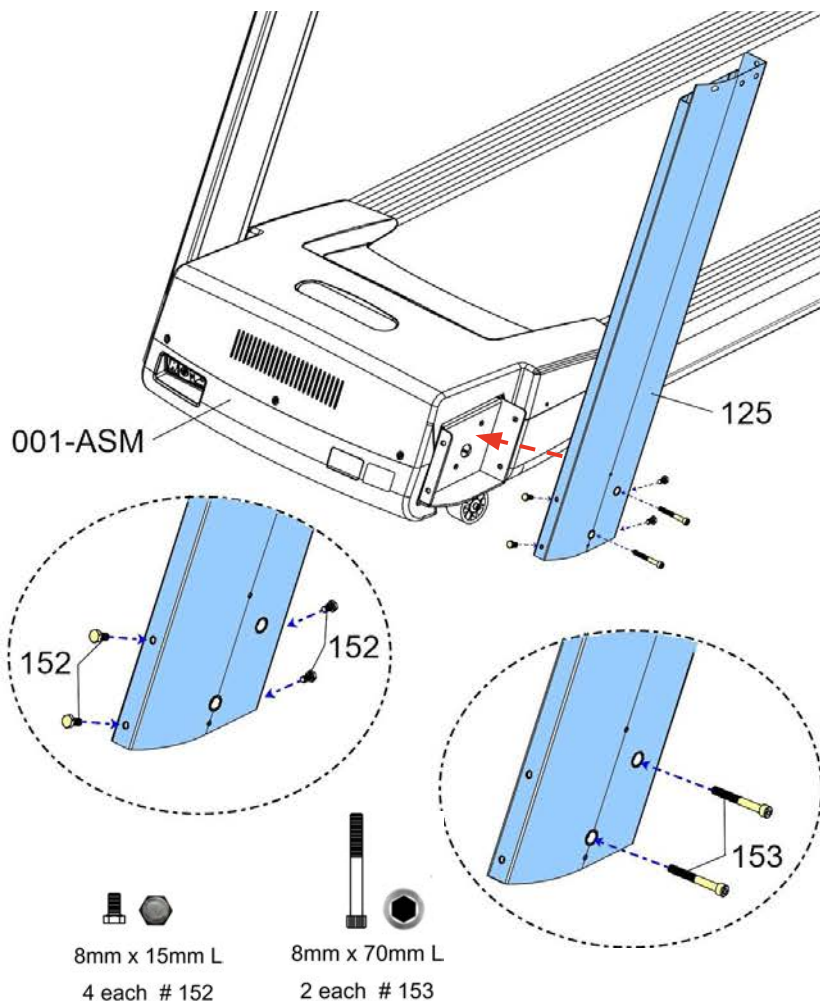


Only loosely tighten ALL BOLTS until STEP 8

### STEP 3 – Install Upright Post - Left

- a. Attach the Upright Post - Left (125) to the Base Assembly (001-ASM) using the following hardware:
  - i. Two Allen Head Bolts, M8 x 70mm L (153)
  - ii. Four Hex Head Bolts, M8 x 15mm L (152)

#### Recommended Tools:



### STEP 4 – Prepare for the Dashboard Assembly

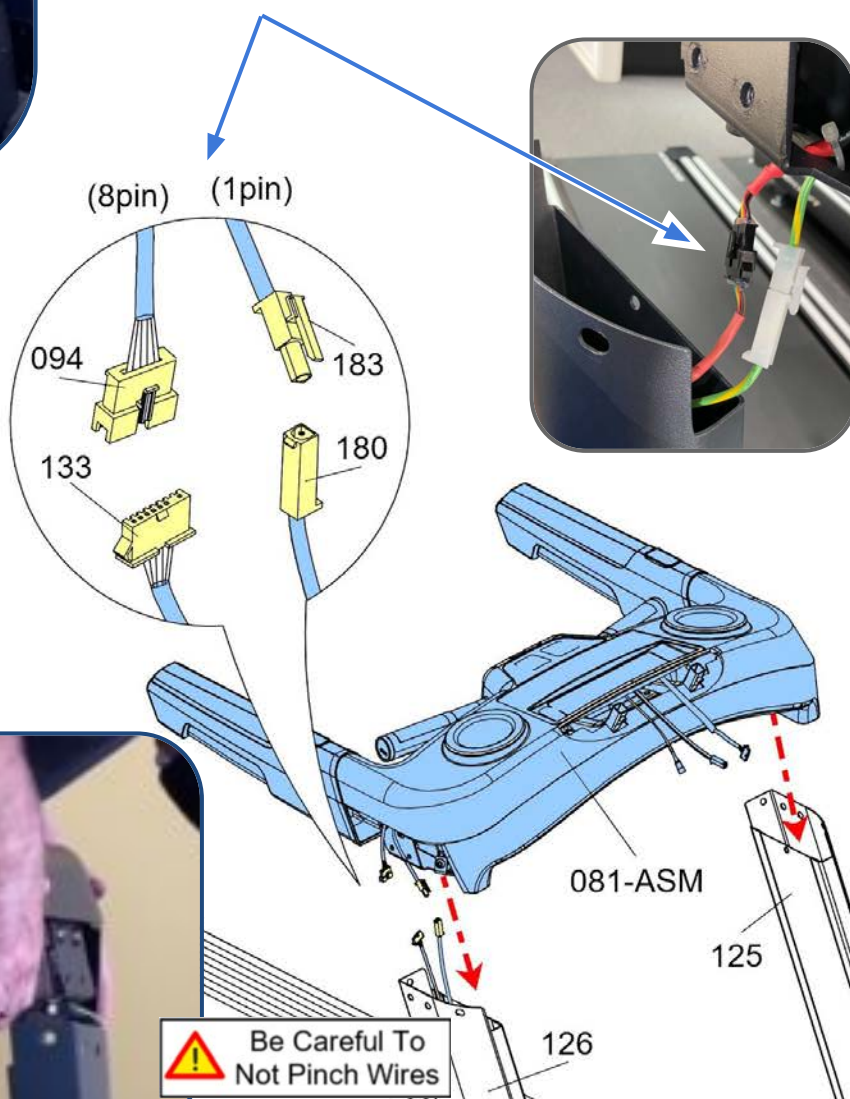
- a. Confirm the two Cables are hanging out of the top of Upright Post - Right (126).
- b. Confirm both Upright Posts - Left (125) and Right (126) have movement and the bolts ARE NOT fully tightened.
- c. This slight movement is necessary for STEP 5 - STEP 8 assembly.



**Fig. 6**

## STEP 5 – Installing the Dashboard Assembly

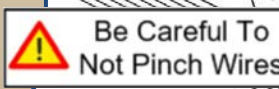
- a. Gently lay the Left Side of the Dashboard Assembly (081-ASM) on the running belt area. See example pic. on **Fig. 6**.
- b. Then connect the following cables from the Dashboard Assembly (081-ASM) - Right Side to the Upright Post - Right (126):
  - i. Cable - Upper (#094 w/8pin) <<< -- -- >>> Cable - Mid (#133 w/8pin)
  - ii. Grounding Cable (#183 w/1pin) <<< -- -- >>> Grounding Cable (#180 w/1pin)



- c. After both cables are connected, confirm they are fully locked together. Then lift up the Dashboard Assembly and GENTLY slide into both the Right & Left Sides of the Upright Tubes. See pic on **Fig. 7**.

**NOTE:** Easier & SAFER for two people to perform this task. Pinched or severed cables during assembly is not covered under warranty.

**Fig. 7**





Only loosely tighten ALL BOLTS until STEP 8

### STEP 6 – Installing the Dashboard Assembly to the Upright Posts

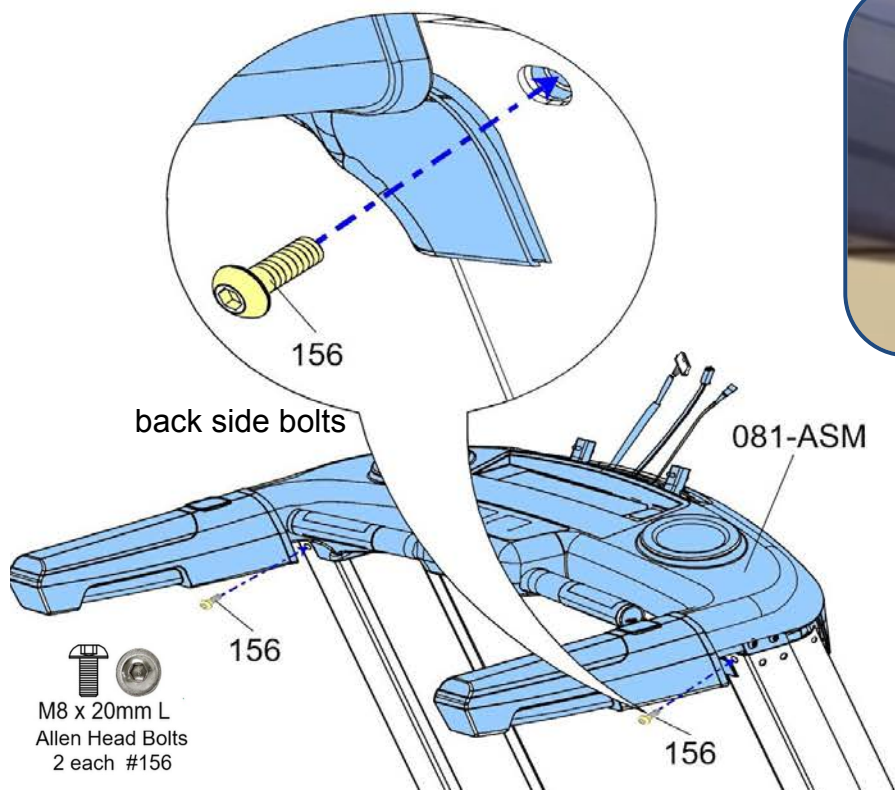
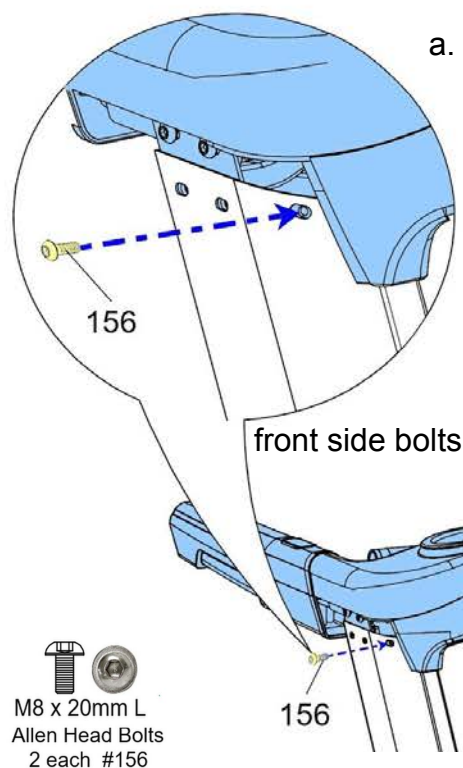


Fig. 8

**TIP:** Easier to line up the front and back bolts to the holes for STEP 6a thru STEP 6b, when using an #2 Phillips Screwdriver in the side holes to push up or down for alignments.

See Fig. 8 above.



- a. Attach the Dashboard Assembly (081-ASM) to the Upright Posts (126 Left and 125 Right) using the the following hardware:
- Two Allen Head Bolts, M8 x 20mm L (156), back side
  - Two Allen Head Bolts, M8 x 20mm L (156), front side

#### Recommended Tool:



ALLEN WRENCH  
6mm



Only loosely tighten ALL BOLTS until STEP 8

### STEP 7 – Preparing to Fully Tighten the Upright Posts

- a. Before fully tightening to Torque Specs in STEP 8, gently hand screw in half-way, all 4 Allen Head Bolts, M8 x 20mm on both sides of the Upright Posts to the Base Frame Assembly (001-ASM) and the Dashboard Assembly (081-ASM), See **Fig. 9** image.
- b. Snug up both front and rear bolts with the 6mm Allen Wrench. This will ensure during the tightening to Torque Specs on the other bolts, the hole alignment to bolts will not go off when installing the plastic Handle Bar Covers both #127 & #128 during STEP 9a and Step 9b.

**Note:** Cross threaded bolts and/or stripping out the pre-threaded holes M8mm x 1.25p will not be covered under warranty due to installation alignments.



**Fig. 9**

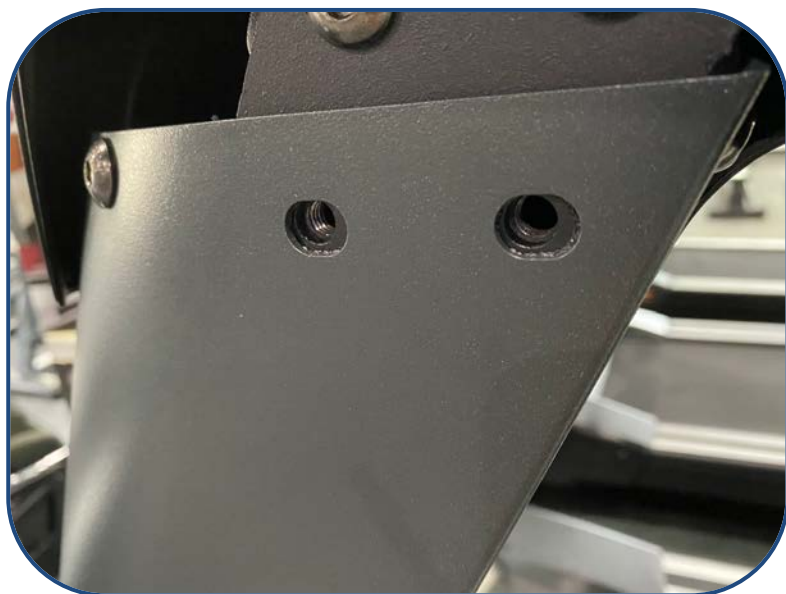
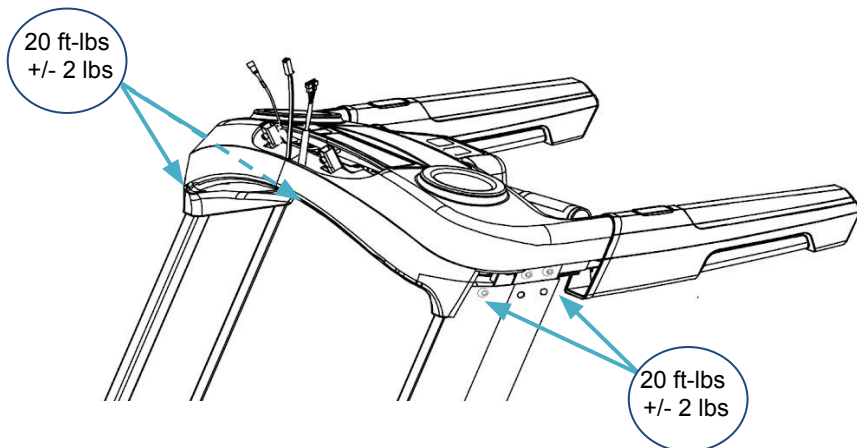


**Fig. 10**

- c. Then unscrew out the 2 each side bolts from Upright Post - Right (126) and 2 each side bolts from Upright Post - Left (125) before continuing to STEP 8. Double confirm the outer opening holes leave room for the bolt threads to line up with the inner threaded holes. See pic on **Fig. 10**.

## STEP 8 – “Torque Time”

Tighten all Hex Bolts and Allen Head Bolts to the Recommended Torque Specs of 20 ft-lbs (+/- 2 lbs). These are from STEP 2 to STEP 7. See **Fig. 11** as an example.



### Recommended Tools:

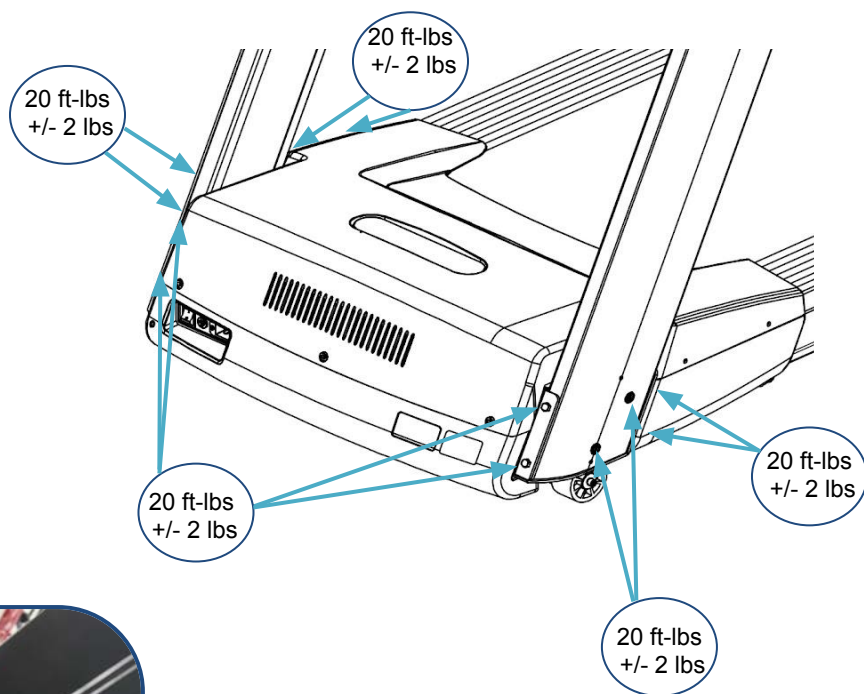


**Fig. 11**



Tighten Bolts at this time to the Recommended Torque Specs

## Product Assembly

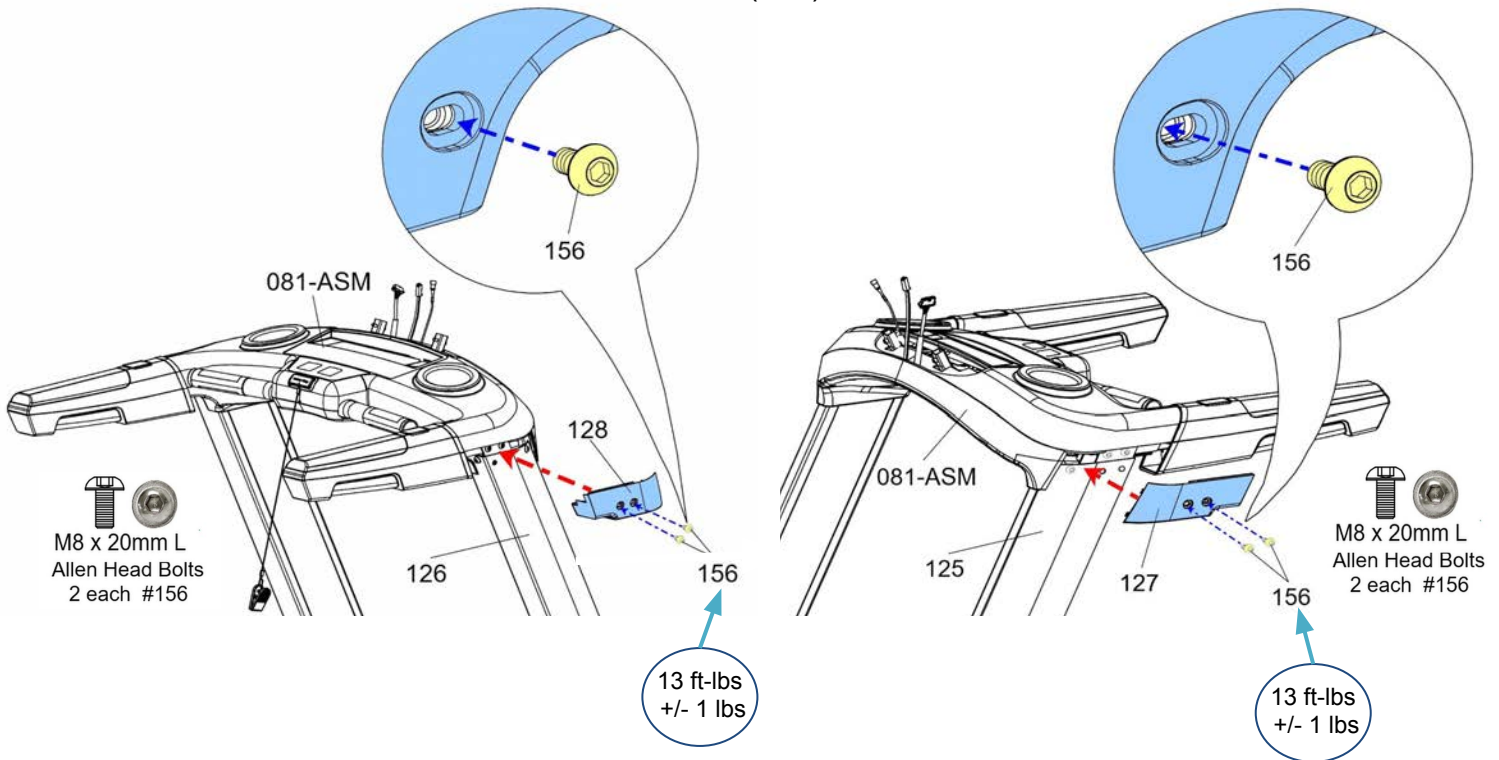
### STEP 9 – Installing the Handlebar Covers - Right & Left

- a. Attach the Handlebar Cover - Right (128) and the Handlebar Cover - Left (127) to the Dashboard Assembly (081-ASM) using the the following hardware:
- Two Allen Head Bolts, M8 x 20mm L (156), Right Cover
  - Two Allen Head Bolts, M8 x 20mm L (156), Left Cover

Recommended Tool:



ALLEN WRENCH  
6mm



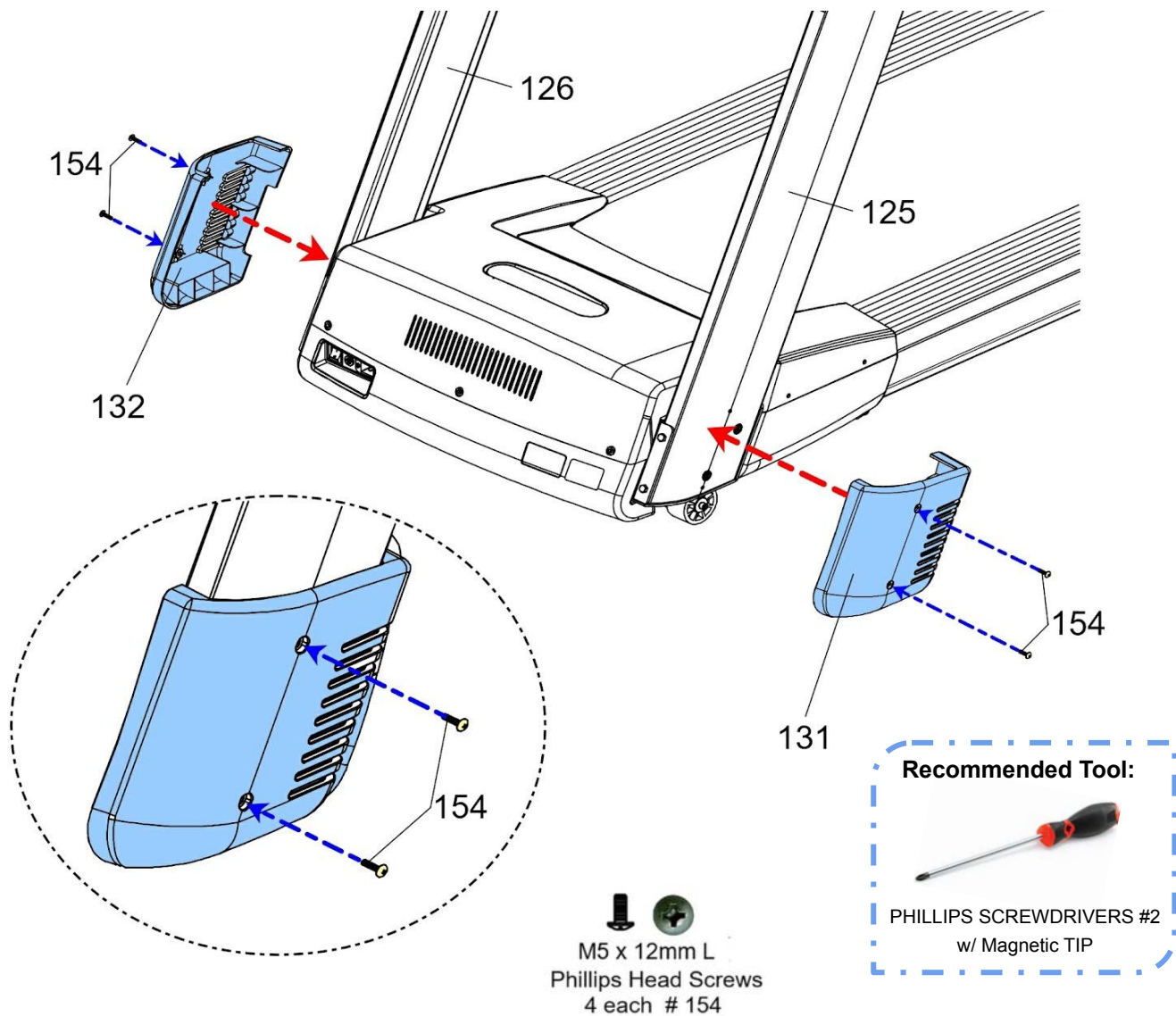
**STEP 10 – “Torque Time”** Tighten the Allen Head Bolts to the Recommended Torque Specs of 13 ft-lbs (+/- 1 lbs). See **Fig. 12** as an example.

Fig. 12



### STEP 11 – Installing the Upright Post Covers - Right & Left

- a. Attach the Upright Post Cover - Right (132) to the Upright Post - Right (126) using the following hardware:
  - i. Two Screws M5 x 12mm L (154)
- b. Then attach the Upright Post Cover - Left (131) to the Upright Post - Left (125) using the following hardware:
  - i. Two Screws M5 x 12mm L (154)



**NOTE:** Double confirm the Screws are tightened down to withstand vigorous usage.

### STEP 15 – Console Wiring to the Dashboard Assembly.

- a. Connect the following cables from the Console (136) to the Dashboard Assembly (081-ASM):
- 1st Cable** - Break-Out Board to Console - Lower (#093 w/9pin) <<<< --- >>>> Cable - Main Console (#220 w/9pin)

- 2nd Cable** - Break-Out Board to Console - Lower (#101 w/2pin) <<<< --- >>>> Cable - Power Console (#221 w/2pin)

**NOTE:** 2nd Cable is ONLY USED with Touch 16" & 10". NOT to be used with the 9" LCD consoles.

- 3rd Cable/Wire** Grounding Cable (#182 w/ 1pin) <<< --- >>> Grounding Cable Console (#207 w/1pin)

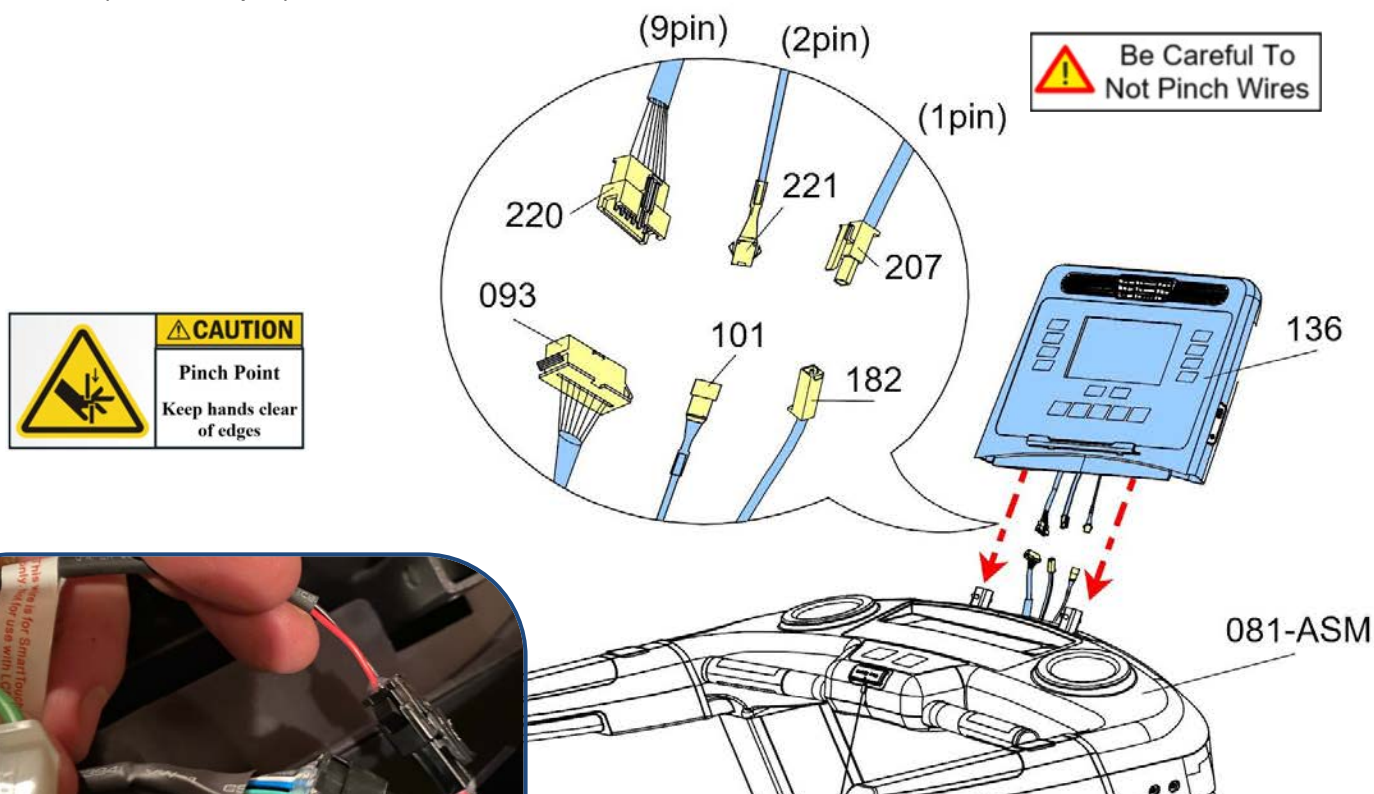


Fig. 13

- b. After all cables are connected, confirm they are fully locked together. Then GENTLY slide the console onto the U-Shaped tubes without damaging any cable or connections. See pic on Fig. 13.

**NOTE:** Easier & SAFER for two people to perform this task. Pinched or severed cables during assembly is not covered under warranty.

## Product Assembly

### STEP 16 – Secure the Console to the Dashboard Assembly.

- a. Attach the Console (136) to the Dashboard Assembly (081-ASM) using the following hardware:
  - i. Two Allen Head Bolts, M6 x 35mm L (157)

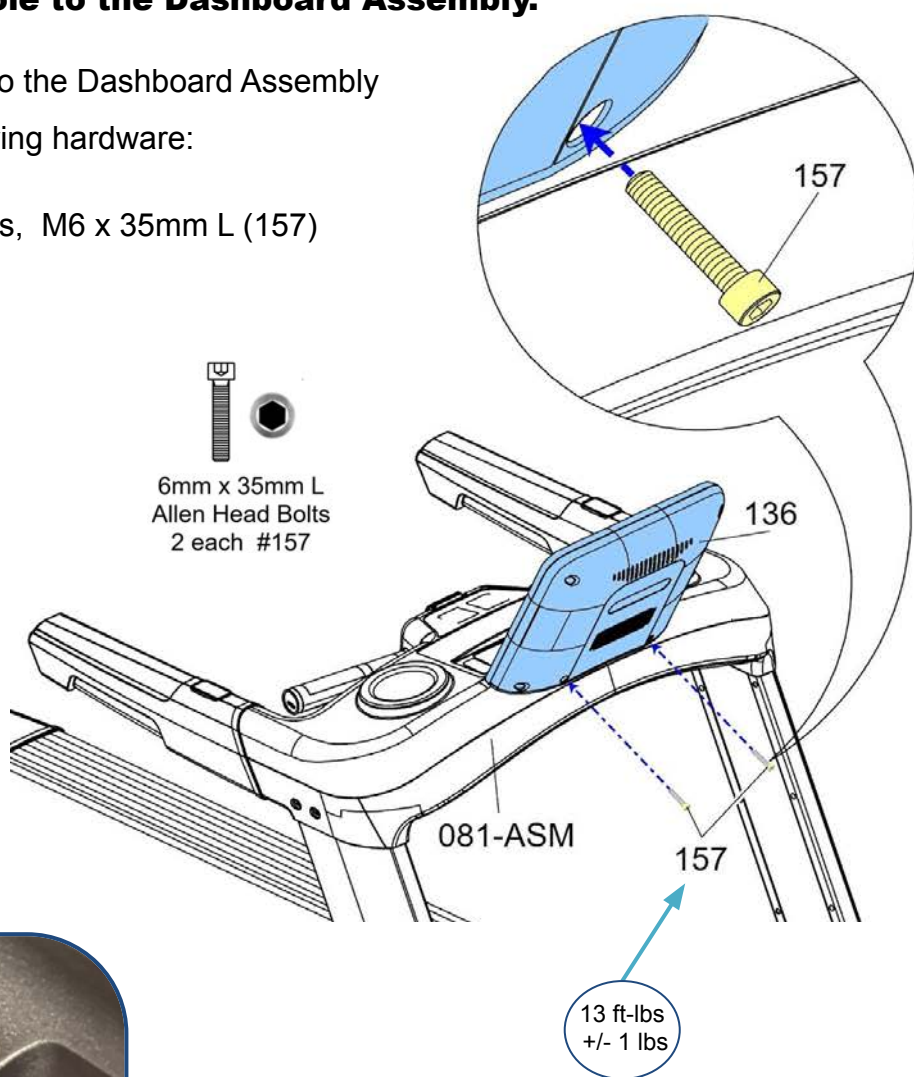
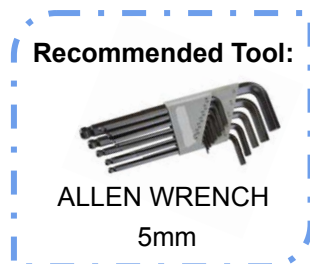


Fig. 14

- b. Confirm the Console is completely seated down onto the Dashboard Assembly with all plastics flush against each other.

**NOTE:** This might take a bit of wiggling and double checking for any crushed cable in the way.

- c. **“Torque Time”** - Tighten the two Allen Head Bolts to the Recommended Torque Specs of 13 ft-lbs (+/- 1 lbs).

See Fig. 14 on the left.



### STEP 17 – Power Cord

- Confirm the Power Cord (172) is attached to the Base Assembly (001-ASM). See CAD image to left.
- This should be secured from the Locking Screw-in Clip (33) to the AC Socket/Input Power (29). See **Fig. 20** below using the pre-installed hardware:
  - Screw M4 x 12mm L (153)

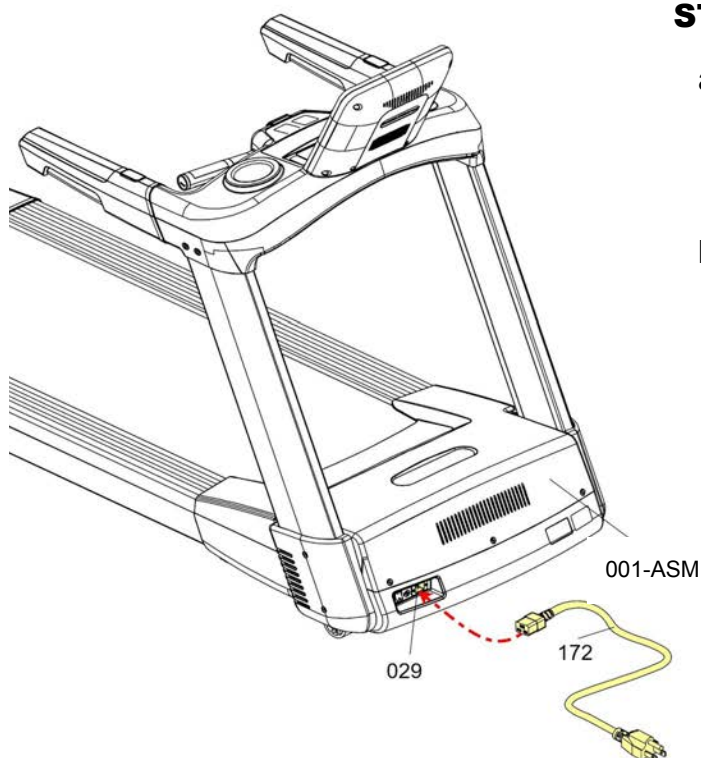
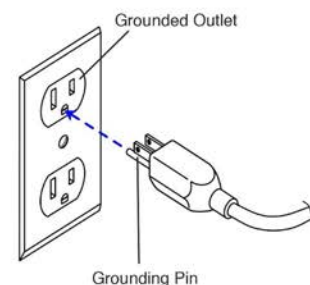


**Fig. 20**

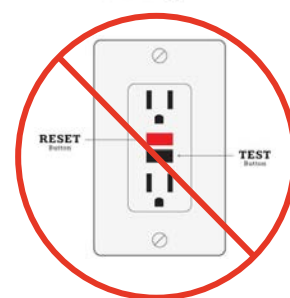


### Product Setup - Wall Outlet, Breaker and Extension Cords

It is recommended that your treadmill be plugged into a **Dedicated** 120V/15A for home use (120V/20A for commercial applications). The treadmill must be connected to a grounded receptacle having the same configuration as the plug. Do not modify the plug provided with this product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.



**NOTE:** DO NOT USE an GFCI wall outlet. A treadmill uses the ground on the outlet to disperse static electricity generated by it's belt, deck and motor design. Highly likely if using an GFCI outlet, it will trip the breaker and shut down the treadmill, potentially causing the treadmill's electronics failure or serious injury to the user.



**A power strip should never be used.** Extension cords should be avoided, but we realize that in some cases an extension cord is needed. In this case, Appliance Grade extension cords are available at most hardware stores. Buy only the minimum length required; avoid anything longer than 6 feet. Try to find one made with 12 gauge wire (3-wire is required). Do not use an adapter with your treadmill. To reduce the risk of electric shock, always unplug the treadmill from the electrical outlet before cleaning or lightning storms.

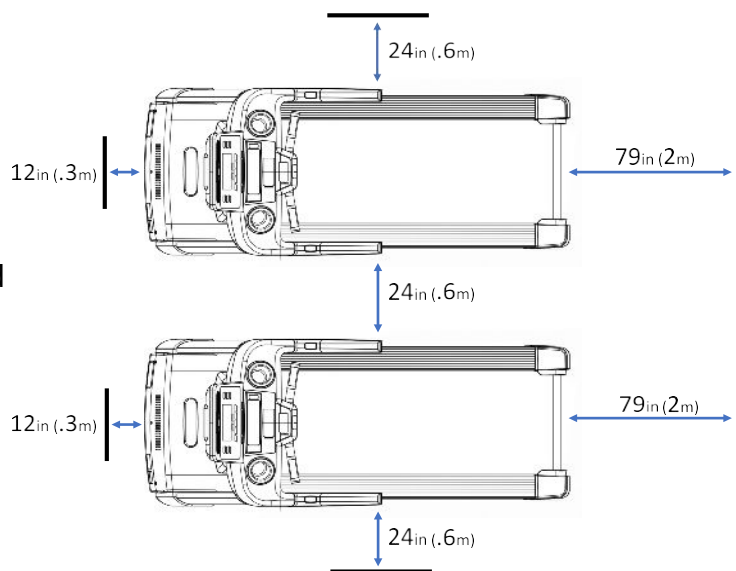


## Product Setup - Spacing Requirements

BODYCRAFT recommendation is to leave a minimum of a 79 inches (2m) safety zone at the rear of the treadmill, 24 inches (0.6m) on each side of the treadmill and 12 inches (0.3m) in front of treadmill.

**U.S. and other regions:** The ASTM International (ASTM) F2115 - 12 Standard recommends the minimum dimensions to be 1.64 ft. (0.5 m) on each side of the treadmill and 6.5 ft. (2 m) behind the rearward most portion of the usable moving surface or 6.5 ft. (2 m) behind the furthest rearward obstruction to emergency egress from the treadmill.

**EU:** The European EN ISO 20957 Safety Standard requires a 6.5 ft. (2 m) minimum from the rear of the treadmill to any object or surface and at least as wide as the treadmill.



## Product Setup - Leveling the Treadmill

Sometimes floor surfaces are not level or even. Once your treadmill is in the desired location, take the time to ensure that it is stable. All four contact points should make contact with the floor (2 wheels at the front and 2 adjustable rear stabilizers). If necessary, adjust the height of the rear stabilizers by turning it clockwise or counterclockwise to either lower or raise the machine. Test by walking or running the machine to ensure that the treadmill is not rocking on your floor. It must be level and stable to operate properly and eliminate any undue wear and tear on the treadmill or your floor.



Watch **Leveling the Treadmill** on YouTube



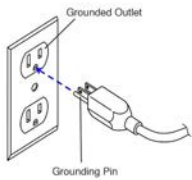
In some cases you may need to purchase an optional mat that will also help level all 4 contact points. Mats will also help reduce noise and can help to protect most types of flooring. If you wish to purchase a mat, contact the dealer you purchased the treadmill from or [contact BODYCRAFT](#).

## Product Setup - Running Belt Tension & Alignment (T1200)

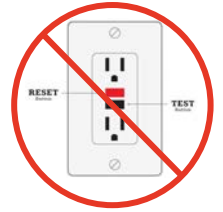


**Follow these steps after the assembly STEPS to ensure proper function of your treadmill!**

- If you are not comfortable performing these STEPS, please contact your local BODYCRAFT dealer or our customer support department to arrange a qualified technician to come to your home or commercial location.**



**STEP 1:** It is recommended that your treadmill be plugged into a **Dedicated** 120V/15A for home use (120V/20A for commercial applications). The treadmill must be connected to a grounded receptacle having the same configuration as the plug. Do not modify the plug provided with this product. **NOTE:** DO NOT USE an GFCI wall outlet. See Power Requirements for more information.



**STEP 2:** Next, adjust for **Running Belt Tension**. Stomp Test method: While straddling the Running Belt, with your feet on the Side Rails, start the treadmill to 2.5 mph / 4 kmh, then while holding on to the handrails, use your stronger foot only, stomp your foot down & forward to see if the Running Belt slips. If the belt does not slip, continue to STEP 3. If the belt slips, the adjustment screws must be tightened evenly both right & left sides in order to adjust the belt properly. The adjustment screws are located at the rear of the treadmill in the end caps (see figure below).

- Both rear roller adjustment screws should be tightened in a clockwise direction with a 6mm Hex Wrench.
- After each adjustment check the running belt for slipping after each adjustment. If the belt continues to slip, repeat this process until the belt stops slipping. Make sure to **ONLY** turn both adjustment screws 1/2 turn each time until the slipping stops. This will ensure that you do not over-tighten the rollers.



Over-tightening the rollers may cause serious damage to the treadmill

- Once you have adjusted the tension, you need to do an Running Belt Alignment procedure in STEP 3.

**STEP 3:** Next, adjust for **Running Belt Alignment**. The Running Belt needs to be centered between the Side Rails with the same amount of space from both Left & Right edges of the Running Belt to each Side Rail.

- Start the treadmill and run it at 5 mph / 8 km h for 1 to 2 minutes to insure the belt will stay in the center.
- If the Running Belt is not centered, loosen the adjustment screw on the opposite side (where it has more space), turning it counterclockwise 1/4 turn. Wait 1 min to confirm the Running Belt is now centered.
- Repeat the procedure if necessary **ONLY** doing a 1/4 turn per adjustment.



**STEP 4:** Double confirm the Running Belt tension is still correct by simulating a **Max Weight User**. Simply start walking on the treadmill at 3 mph. Then hold on the front handrails (with **BOTH HANDS**) and apply as much downward and forward pressure with your feet while walking. Your feet should be moved back with the motion of the Running Belt without any slipping. If there is any slipping, then go back to STEP 2.

# Installation Checklist

# BODYCRAFT

## Assembly and Set-Up Confirmed

- Confirm all parts are assembled ☐
- Confirm there are no pinched console/upright wires ☐
- Confirm all hardware is tightened down ☐
- Check Base Assembly is level (no movement) ☐
- Check if Running Belt is tensioned (no slipping) ☐
- Check if Running Belt is centered ☐
- Confirm space requirements are met:
  - 2 ft. front and sides of treadmill ☐
  - 6 1/2 ft. rear of treadmill (emergency exit) ☐
- Confirm power requirements are met:
  - 120v/15amp dedicated per TM (home unit) ☐
  - 120v/20amp dedicated per TM (com. unit) ☐
  - Any extension cords max 6' long w/ 12 gauge wire ☐
  - Electrical outlet is non-GFCI w/ confirmed ground ☐
- Confirm Power Cord location is protected from damage ☐

## Calibration: Confirmed

- Calibration was completed & confirmed good ☐

## Console:

- Console has newest software updates ☐
- Touch Screen 10", 16" or 19" has updated Apps ☐

## Final Checks: Confirmed

- Treadmill has been tested & fully functioning ☐
- Gave Owner's Manual to the customer ☐
- Answered any & all customer's questions ☐

## Service Policy: Confirmed

- How to contact Customer Support ☐
- Warranty length & coverage ☐
- What warranty does not cover ☐
- How to find the serial number ☐
- How to find an error code (if applicable) ☐

## Important Safety Information:

**NOTE: Never leave unattended children around a treadmill when plugged into the Wall Outlet & the Safety Key Inserted.**

## Recommended Maintenance (refer to owner's manual)\* Confirmed

- Cleaning products for use on Base & Upright Assembly ☐
- Cleaning products for use on Dashboard Assembly ☐
- Cleaning products for use on Console ☐
- Running Belt and Deck is cleaned & lubricated as needed ☐
- Under Treadmill & Side Rails are cleaned as needed ☐
- Under Motor Hood is cleaned as needed:
  - All dirt is vacumed and surfaces cleaned ☐
  - Motor vents and electronics are cleaned ☐
  - DC Motor brushes and commutator are cleaned (T400/T800) ☐

\* Maintenance must be performed when needed, to maintain warranty

|                                                                                                     |             |               |
|-----------------------------------------------------------------------------------------------------|-------------|---------------|
| <b>BODYCRAFT</b>                                                                                    |             |               |
| 7699 Green Meadows Dr North                                                                         |             |               |
| Lewis Center, OH 43035                                                                              |             |               |
| Product Support - Treadmills: 1-800-990-5556 x 406                                                  |             |               |
| Email questions or parts ordering: <a href="mailto:service@bodycraft.com">service@bodycraft.com</a> |             |               |
| <b>Customer's Name:</b>                                                                             |             |               |
| (Point of Contact for Commercial Facility):                                                         |             |               |
| <b>Address:</b>                                                                                     |             |               |
| Address Line 2:                                                                                     |             |               |
| <b>City:</b>                                                                                        |             |               |
| <b>State:</b>                                                                                       | <b>Zip:</b> | <b>Phone:</b> |
| <b>Email:</b>                                                                                       |             |               |
| <b>Type of Facility:</b>                                                                            |             |               |
| <b>Location of Equipment:</b>                                                                       |             |               |
| <b>Dealer Name:</b>                                                                                 |             |               |
| <b>Point of Contact:</b>                                                                            |             |               |
| <b>Address:</b>                                                                                     |             |               |
| Address Line 2:                                                                                     |             |               |
| <b>City:</b>                                                                                        |             |               |
| <b>State:</b>                                                                                       | <b>Zip:</b> | <b>Phone:</b> |
| <b>Email:</b>                                                                                       |             |               |
| <b>Model &amp; Serial Numbers Installed:</b>                                                        |             |               |
| Model #                                                                                             | Serial #    |               |
| Model #                                                                                             | Serial #    |               |
| Model #                                                                                             | Serial #    |               |

|                               |              |               |
|-------------------------------|--------------|---------------|
| <b>Installer's Name:</b>      |              | <b>Notes:</b> |
| <b>Installer's Signature:</b> | <b>Date:</b> |               |
| <b>Customer's Signature:</b>  | <b>Date:</b> |               |

EXP SERIES TREADMILLS v1.6

# Console Options

## 16" SmartTouch Console

## 10" Smart Touch Console

## 9" LCD Console

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <ul style="list-style-type: none"> <li>• 16" TFT Touchscreen</li> <li>• CSAFE Compatible</li> <li>• USB Input - Power Charging-Software Updates-MP3/MP4 Player</li> <li>• Headphone Jack - 3.5mm Line Out</li> <li>• 5KHz Wireless Heart Rate Receiver</li> <li>• BT &amp; ANT+ Wireless Heart Rate Receiver-Wahoo Compatible</li> <li>• Bluetooth Audio</li> <li>• 3 Speed Tilting Fan</li> <li>• 38 Programs and 10 Favorites for Each User</li> <li>• 6 Custom User Profiles-Stores Comprehensive Data</li> <li>• WIFI &amp; Ethernet Connectivity. Media Includes-Youtube.Chrome, Facebook, Pinterest, Instagram, Twitter, Music, Video, HDMI, Screen Mirroring</li> </ul> |  <ul style="list-style-type: none"> <li>• 10" TFT Touchscreen</li> <li>• CSAFE Compatible</li> <li>• USB Input - Power Charging-Software Updates-MP3/MP4 Player</li> <li>• Headphone Jack - 3.5mm Line Out</li> <li>• 5KHz Wireless Heart Rate Receiver</li> <li>• BT &amp; ANT+ Wireless Heart Rate Receiver-Wahoo Compatible</li> <li>• Bluetooth Audio</li> <li>• 3 Speed Tilting Fan</li> <li>• 38 Programs and 10 Favorites for Each User</li> <li>• 6 Custom User Profiles-Stores Comprehensive Data</li> <li>• WIFI &amp; Ethernet Connectivity. Media Includes-Youtube.Chrome, Facebook, Pinterest, Instagram, Twitter, Music, Video, HDMI, Screen Mirroring</li> </ul> |  <ul style="list-style-type: none"> <li>• 9" Backlit LCD</li> <li>• CSAFE Compatible</li> <li>• USB Input - Power Charging-Software Updates</li> <li>• 5KHz Wireless Heart Rate Receiver</li> <li>• BT &amp; ANT+ Wireless Heart Rate Receiver</li> <li>• 3 Speed Tilting Fan</li> <li>• 14 Programs</li> <li>• 2 Custom User Profiles-Stores Comprehensive Data</li> </ul> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

[www.bodycraft.com/16TS-gr.html](http://www.bodycraft.com/16TS-gr.html)



[www.bodycraft.com/10TS-gr.html](http://www.bodycraft.com/10TS-gr.html)



[www.bodycraft.com/9LCD-gr.html](http://www.bodycraft.com/9LCD-gr.html)



## Console Operations Instructions - T1000 (T1K1 & T1K2)

Please read the console operational instructions thoroughly and get familiar with the console layout.

Practice using this console before you start to get a better understanding of the functions. Below are the console layout and detailed operational instructions.

To power up the treadmill, locate the power cord attached to the front of the treadmill and plug it into a **Dedicated** 120V/15A for home use (120V/20A for commercial applications) with a grounded wall outlet. Turn on the power switch to wake up the treadmill and go into the idle mode.

**Always turn off the treadmill after hours or when not in use.**

**At Installation:** The console needs to be paired with the treadmill product model correctly to ensure smooth operation. When the console is powered on the first time, it needs to be calibrated. Please follow the message window prompts to calibrate before use.



## Safety Key Clip & Tether

Your treadmill will not start unless the safety key is placed on the proper location of treadmill console.

Attach the safety key clip properly onto your clothes before operating treadmill. In case of an emergency, pull the safety key off the treadmill, it will cut off the power to the console and stop the treadmill immediately. Place the safety key back in place, and the treadmill will resume back to idle mode. Contact your dealer for a safety key replacement if you do not have one.

## Cleaning your Treadmill - V2, T1000

**CAUTION: Do not use any acidic cleaners. Doing so will discolor the plastics, painted surfaces and powder coatings. Never pour water or spray liquids on any part of the item.**

1. Turn off and unplug the treadmill power cord from the wall before using any cleaning product.
  2. ONLY APPLY CLEANER ON A CLOTH then use cloth to clean the unit.
  3. DO NOT spray cleaner directly on any surface of the Treadmill.
  4. We recommend that you clean the treadmill **after** each exercise session. To remove sweat, dust and dirt, wipe all exposed surfaces with slightly damp soft cloth only, never use solvents.
  5. Clean with mild soap and water based cleaners only.
  6. Always keep console and electrical parts clean and dry.
  7. Wipe or vacuum dust or other objects that may have accumulated underneath the treadmill.
  8. Never apply cleaning solution under running belt.
  9. Confirm running belt & siderails are dry from any accidental fluids spilling or overspray.
- DO NOT USE ABRASIVE CLEANING SCRUBBING PADS.
  - DO NOT USE AMMONIA CLEANERS.
  - DO NOT USE CITRUS CLEANERS



### TOUCH SCREEN CONSOLES

- A. Only use a CLEAN & DRY Microfiber Cloth
- B. If that is not enough, dampen the Microfiber Cloth with filtered water.
- C. If heavy cleaning is required, use equal parts white vinegar and filtered water, applying ONLY onto a Microfiber Cloth. Be careful, too strong a solution can damage the screen.
- D. Finish with a CLEAN and DRY MicroFiber Cloth.

The following is **RECOMMENDED** for cleaning supplies:



**MILD CLEANING  
SOLUTION**



**100% COTTON  
CLEANING CLOTHS**

**TIP ON FRAME ONLY:** For extra protection from fingerprints, sweat stains or just plain dirt, apply an automotive grade cleaner wax at Installation and bi-annually. Also makes future cleaning easier.



**(Do Not Use on Running Belt, Side Rails, Handlebar, HR Grips, any Plastic or Console Glass)**

## Preventive Maintenance - T1000 (T1K1)

**Preventive Maintenance is the responsibility of the owner and not covered under warranty.**

*(Example of changing oil and rotating tires on new car.)*

To maximize the life of your treadmill, and minimize downtime, all BODYCRAFT equipment requires regular cleaning and maintenance performed on a scheduled basis. Always unplug the power cord from the wall before servicing near potential moving parts or under the hood. ONLY qualified service professionals or BODYCRAFT dealers should remove the motor hood.

### Daily Maintenance Items

- Check the Emergency Stop Key and tether cord for proper operation. Replace or repair if damaged.
- Check that the Power Cord is free from under the treadmill and shows no signs of damage. Inspect the Wall Plug End, especially the grounding pin. Replace if showing any signs of damage.

### Weekly Maintenance Items

- Clean entire machine using water and mild detergent (cleaning agents should be alcohol and ammonia free), including console, handlebar / grip area and running belt.

### Monthly Maintenance Items

- Vacuum under treadmill and wipe off all dirt around rollers & belt/deck areas.
- Inspect hand grip areas, Emergency Stop tether cord and all keypads for operation.
- Check running belt for proper tension, adjust if needed. It is especially important to check the running belt for tension after the first 30 days of usage. All new belts stretch and slippage can occur.
- Check the console for the software update/app update. Then Power Cycling (turning the power off at the treadmill switch, waiting 1 min then turning back on) is critical to the health of the console allowing to reset and refresh.



### Quarterly / Semi-Annual Maintenance Items

- Unplug the power cord from the wall, then remove the front plastic cover, vacuum entire inside area of the machine focusing on the motor vents, motor control fan & electronics. *NOTE: Be careful around any wires & all connections.*
- Check drive belt for visible wear, i.e., cracking, tears, etc. The belt should be replaced if there are any visible signs of damage. Proper alignment of the pulley needs to be confirmed.
- Unplug the power cord from the wall, clean between belt and deck with a large towel.
- Due to running belts wearing differently in various environments, perform an amp draw test while running at 5 mph. If average is higher than 9 amps, lube deck with [BODYCRAFT Silicone Lubricant](#) 8-10 mL per side, then retest.

**NOTE: Older version Silver Side Step Rails in image below**



### Annual Maintenance Items

- Unplug the power cord from the wall, inspect the underside of the running belt for damage - checking /cracking, glazed surface.
- If the running belt has damage or excessive wear verified by BODYCRAFT Service Department, then replace at the same time the running deck (if both sides have been used) with a Genuine BODYCRAFT replacement part.
- During normal operating conditions, after inspection & cleaning has been done on a routine basis (based on usage), the running belt and deck replacement should be done ONLY after higher Amp reading have been verified from a dedicated wall outlet and BodyCraft approved service provider.
- Lubricate incline motor screw (Recommend using a Super Lube branded grease with PTFE {Teflon} additive). Start the unit and raise Incline settings to maximum height. Turn power switch off at front of the machine to prevent it from lowering accidentally.

This troubleshooting guide is intended to assist diagnostics only and is not all inclusive. Technical specifications, error codes and programming are subject to change without notice.

BODYCRAFT accepts no liability for any damage or loss suffered by persons who rely wholly or in part on any description or statement contained within this manual.

For any questions or additional help, contact the BODYCRAFT Customer Support at 800-990-5556 9 am - 5 pm EST or Email: [service@bodycraft.com](mailto:service@bodycraft.com) for assistance with troubleshooting and diagnostics.

| Malfunction                                    | Possible Cause                                        | Corrective Action                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No Power                                       | Unit turned off.                                      | Verify the On/Off switch is at the ON position.                                                                                                                                                                                                                                                                                                                                              |
|                                                | Damaged power cord.                                   | Replace power cord.                                                                                                                                                                                                                                                                                                                                                                          |
|                                                | Power cord not fully seated in socket or wall outlet. | Inspect power connection at the unit and outlet.                                                                                                                                                                                                                                                                                                                                             |
|                                                | No power at outlet.                                   | Using a voltmeter verify power 120v at the wall outlet.                                                                                                                                                                                                                                                                                                                                      |
|                                                | Tripped circuit breaker or GFCI.                      | The location of the circuit breaker is next to the On/Off switch. Verify the circuit breaker is not open. If the breaker is open, reset.<br><br>- Confirm breaker is a non-GFCI circuit. A treadmill motor's frequency <b>Does Not Work</b> properly on GFCI protected circuits. Newer AFCI/GFCI wall circuits have the additional needed frequency protection to work with home treadmills. |
| Unit resets or pauses randomly                 | Damaged power cord.                                   | Replace the power cord.                                                                                                                                                                                                                                                                                                                                                                      |
|                                                | Power cord not fully seated in socket.                | Inspect power connection at the unit and wall outlet.                                                                                                                                                                                                                                                                                                                                        |
|                                                | Safety e-stop key not fully engaged.                  | Re-engage the safety/e-stop key to the console.                                                                                                                                                                                                                                                                                                                                              |
|                                                | Insufficient power.                                   | Verify output voltage from <b>Dedicated</b> 120v/15amp (20amp commercial use) wall outlet with a voltmeter.                                                                                                                                                                                                                                                                                  |
|                                                | Error code is displayed on the console.               | Contact BODYCRAFT Customer Support 800-990-5556 9 am - 5 pm EST or Email: <a href="mailto:service@bodycraft.com">service@bodycraft.com</a>                                                                                                                                                                                                                                                   |
|                                                | Pinched or loose main communication cable.            |                                                                                                                                                                                                                                                                                                                                                                                              |
| Walking belt is off center                     | Uneven floor.                                         | - Adjust treadmill with rear leveling feet.<br>Go to: Running Belt Alignment page for detailed instructions.                                                                                                                                                                                                                                                                                 |
|                                                | Adjust belt tracking.                                 | Go to: Centering the Running Belt page for detailed instructions.                                                                                                                                                                                                                                                                                                                            |
| Walking belt hesitates or slips when stepping  | Adjust belt tension.                                  | Go to: Tensioning the Running Belt page for detailed instructions.                                                                                                                                                                                                                                                                                                                           |
|                                                | Lubricate running belt.                               | Go to: Treadmill Lubrication page for detailed instructions.                                                                                                                                                                                                                                                                                                                                 |
| Rubbing sound from treadmill when in operation | Walking belt is rubbing a straddle cover.             | Adjust belt tracking go to page 17: Belt Tension and Alignment Adjustment.                                                                                                                                                                                                                                                                                                                   |
|                                                | Foreign objects may be stuck under the walking belt.  | Inspect under the unit. Remove any object that may be under the unit.                                                                                                                                                                                                                                                                                                                        |
|                                                | Foreign object may be stuck in motor compartment.     | Contact BODYCRAFT Customer Support 800-990-5556 9 am - 5 pm EST or Email: <a href="mailto:service@bodycraft.com">service@bodycraft.com</a>                                                                                                                                                                                                                                                   |
|                                                | Roller bearings may be damaged                        |                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                | Drive motor may be damaged.                           |                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                | Drive belt may be misaligned.                         |                                                                                                                                                                                                                                                                                                                                                                                              |

| Malfunction                                            | Possible Cause                                                                              | Corrective Action                                                                                                                                                                                                                             |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Heart rate is displaying erratically or not displaying | Transmitter belt contacts are not Making good contact with the skin.                        | Re-adjust the transmitter belt so that it is in full contact with the skin.                                                                                                                                                                   |
|                                                        | Contacts on the transmitter belt are not moist.                                             | Moisten the contacts on the transmitter belt.                                                                                                                                                                                                 |
|                                                        | Transmitter belt is not within 3feet (1 meter) of the heart rate receiver.                  | Adjust your position on the belt so that you are within 3 foot (1 meter) of the console                                                                                                                                                       |
|                                                        | The battery inside the transmitter belt is low or bad.                                      | Replace the transmitter belt with a compatible transmitter belt                                                                                                                                                                               |
|                                                        | Another user wearing a compatible transmitter strap is within 3 foot (1 meter) of the unit. | Move the units so that there is more space in-between units                                                                                                                                                                                   |
|                                                        | Environmental interference from high voltage power lines.                                   | Move the unit to another position within the room or move the cause of the interference until heartrate reading are stable. If the probable source of interference is plugged into the same outlet move the suspect source to another outlet. |
|                                                        | Environmental interference from computers.                                                  |                                                                                                                                                                                                                                               |
|                                                        | Environmental interference from motor driven appliances.                                    |                                                                                                                                                                                                                                               |
|                                                        | Environmental interference from cell or cordless phones.                                    |                                                                                                                                                                                                                                               |
|                                                        | Environmental interference from Wi-Fi router.                                               |                                                                                                                                                                                                                                               |

| Error Codes for AC Motor Treadmill | Definition                                           | Possible Cause                                                                                     | Corrective Action                                                                                                                                                                                               |
|------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| E-1<br>E-35                        | Low AC Voltage                                       | - Unstable Voltage input.<br>- Too many machines on one circuit                                    | - Turn off all machines in the same room.<br>- Run one treadmill for 5-10 mins while heavy running.<br>- Confirm no extension cords & <b>Dedicated</b> 120v/15amp (20amp commercial use) circuit per treadmill. |
| E-9<br>E-11<br>E-12                | Current Overload / Overheating / Protection          | Belt and deck may require lubricant.<br>Belt and deck may be worn excessively.                     | Go to: Treadmill Lubrication for detailed instructions.<br>Contact BODYCRAFT Customer Support for parts.                                                                                                        |
| E-22                               | No communication between Breakout Board and Inverter | - Cable connection on fully connected or damaged cable.<br>- The Breakout Board has malfunctioned. | - Double check all connections for bent pins or not fully clipped.<br>- Check for damaged cable during installation and replace if necessary.<br>- Replace Breakout Board if other actions are taken.           |
| E-82                               | Incline Error                                        | Bad connection with wire harness or connection.                                                    | Check wire harness for damage or completely connected at each connection point                                                                                                                                  |
| E-88                               | Console EEPROM failure                               | Console display has malfunctioned.                                                                 | - Turn off & wait 5 mins. Turn back on<br>- If still E-88 then replace the console.                                                                                                                             |

**Lube icon:** When the lube icon comes on, means the treadmill is due for lubrication maintenance. Please follow the owner's manual lubrication procedure to lubricate the tread/deck. AFTER the lubrication procedure is complete:

- **9" LCD:** Press & hold "STOP" key during idle mode for a few seconds to turn the LUBE icon off for the.
- **16" & 10" Touch Screen:** Follow the Reset prompts on the console.

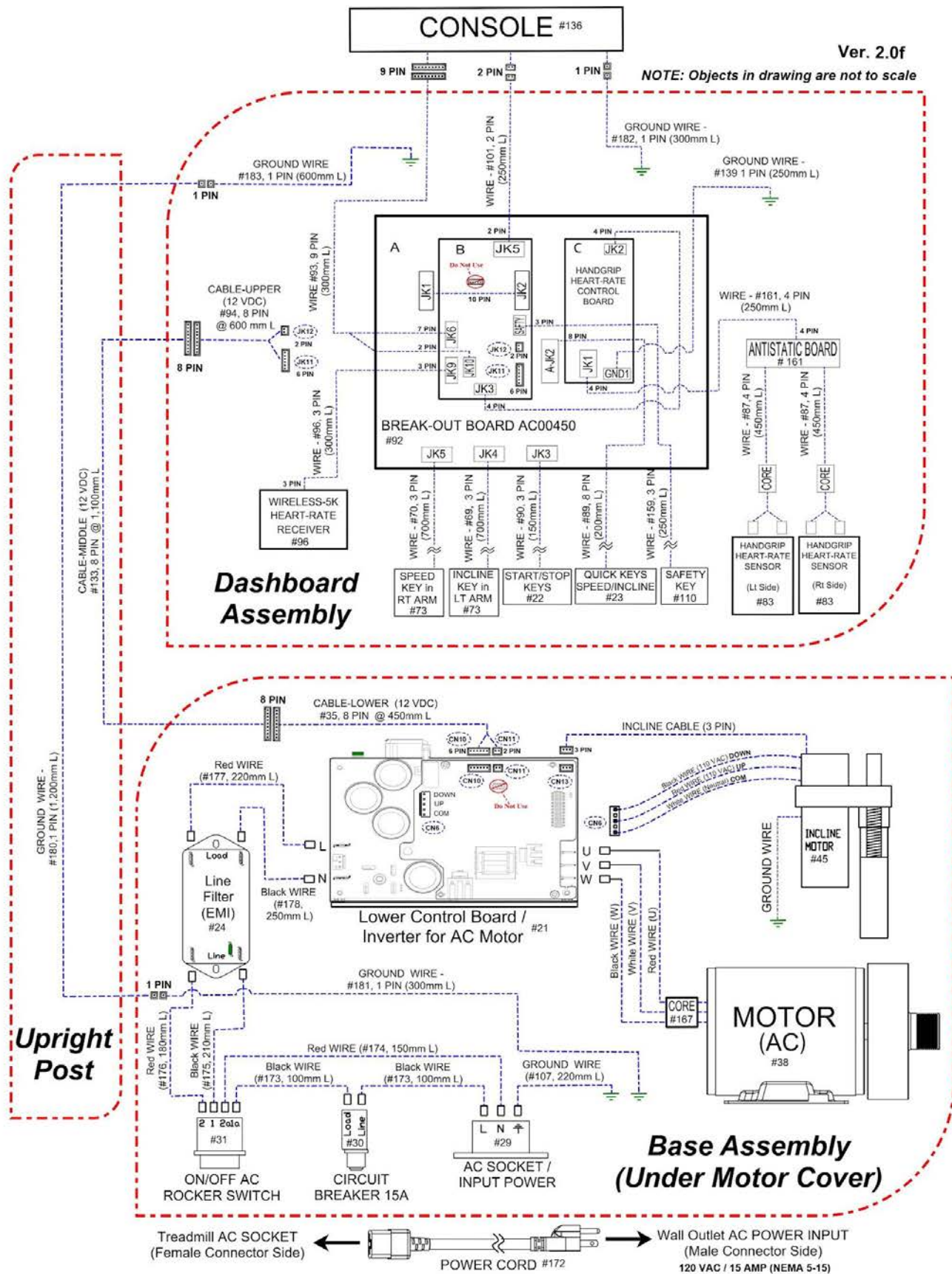
# Circuit Diagram - T1000 (T1K1 & T1K2)

## Treadmill Circuit Diagram

T1000 (T1K1 & T1K2)

Ver. 2.0f

NOTE: Objects in drawing are not to scale



| Part #   | Description                                                   | Qty |
|----------|---------------------------------------------------------------|-----|
| T1K2-001 | Main Base Frame ( DIAMOND GRAY)                               | 1   |
| T1K2-002 | Elastomer Shock Absorbers - 2nd & 3rd Rows - Mid              | 4   |
| T1K2-003 | Elastomer Shock Absorbers - 1st Row - Front                   | 2   |
| T1K2-004 | Elastomer Shock Absorbers - 4th Row - Rear                    | 2   |
| T1K2-005 | Running Deck - 673mm W x 1,403mm L x 25.4mm T                 | 1   |
| T1K2-006 | Bolt M8 x 30mm L x 1.25P                                      | 8   |
| T1K2-007 | Bolt M8 x 120mm L                                             | 8   |
| T1K2-008 | Side Step Rails - Support Locking Piece to Running Deck/Frame | 16  |
| T1K2-009 | Flat Washer M8 x 16mm x 1.2mm                                 | 21  |
| T1K2-010 | Nylon Locknut M8                                              | 21  |
| T1K2-011 | Bolt M8 x 90mm L x 1.25P                                      | 3   |
| T1K2-012 | Mounting Plate for Motor Cover - Front Left & Right           | 2   |
| T1K2-013 | Mounting Plate for Motor Cover - Front Center                 | 1   |
| T1K2-014 | Nylon Locknut M8                                              | 1   |
| T1K2-015 | Flat Washer M8.3 x O15mm x 0.8mm T                            | 1   |
| T1K2-016 | Front Roller Assembly - 70mm D x 673mm L w/ 100mm Pulley      | 1   |
| T1K2-017 | Rear Roller Assembly - 70mm D x 673mm L                       | 1   |
| T1K2-018 | Running Belt - 550mm W x 3,275mm L x 2.5mm T (TF)             | 1   |
| T1K2-019 | Stabilizer Feet - Self Leveling - Rear                        | 2   |
| T1K2-020 | U Shape Clip for Cover Screws (M5)                            | 7   |
| T1K2-021 | Lower Control Board / Inverter #RM6T3-1002B1 (RB)             | 1   |
| T1K2-022 | START/STOP Control Board w/ Buttons - Dashboard               | 1   |
| T1K2-023 | Quick Keys Speed/Incline Control Board w/ Buttons - Dashboard | 1   |
| T1K2-024 | Line Filter - EMI                                             | 1   |
| T1K2-025 | Screw M4 x 8mm L                                              | 2   |
| T1K2-026 | Screw M5 x 10mm L                                             | 15  |
| T1K2-027 | Sticker - Grounding Screw Location - Single Sided             | 3   |
| T1K2-028 | Power Supply Mounting Plate                                   | 1   |
| T1K2-029 | AC Socket / Input Power - IEC 60320 C20, Black, 16A           | 1   |
| T1K2-030 | Circuit Breaker - Reset Switch (15 amp)                       | 1   |
| T1K2-031 | On/Off AC Rocker Switch                                       | 1   |
| T1K2-032 | Screw M4 x 12mm L                                             | 2   |
| T1K2-033 | Power Cord - Locking Screw-in Clip                            | 1   |
| T1K2-034 | Bolt M6 x 10mm                                                | 2   |
| T1K2-035 | Cable - Inverter to Break-Out Board - Lower (8 PIN)           | 1   |
| T1K2-036 | Bolt M8 x 60mm L                                              | 8   |
| T1K2-037 | Drive Motor Pulley Belt - Ribbed 635J (HS)                    | 1   |
| T1K2-038 | Drive Motor - AC 5hp (KS)                                     | 1   |
| T1K2-039 | Bolt M10 x 30mm L                                             | 4   |
| T1K2-040 | Flat Washer M10 x 25mm D x 2.5mm T                            | 5   |
| T1K2-041 | Bolt M10 x 50mm L                                             | 1   |
| T1K2-042 | Insulation Spacer - Upper                                     | 4   |
| T1K2-043 | Insulation Spacer - Down                                      | 5   |
| T1K2-044 | Nylon Locknut M10                                             | 7   |
| T1K2-045 | Incline Motor - J25A (JS)                                     | 1   |

| Part #   | Description                                                           | Qty |
|----------|-----------------------------------------------------------------------|-----|
| T1K2-046 | Front Incline Frame ( DIAMOND GRAY )                                  | 1   |
| T1K2-047 | Bolt M10 x 50mm L                                                     | 1   |
| T1K2-048 | Bolt M10 x 70mm L                                                     | 1   |
| T1K2-049 | Flat Washer M10 x 21mm D x 2.0mm T                                    | 4   |
| T1K2-050 | Flat Washer M18.6 x 24mm x 0.3mm T                                    | 4   |
| T1K2-051 | Transportation / Incline Wheel                                        | 2   |
| T1K2-052 | Flat Washer M8 x 28mm D x 1.5mm T                                     | 2   |
| T1K2-053 | Flat Washer M8                                                        | 4   |
| T1K2-054 | Bolt M8 x 15mm L                                                      | 2   |
| T1K2-055 | Bushing                                                               | 4   |
| T1K2-056 | Incline Frame Bushing                                                 | 2   |
| T1K2-057 | Flat Washer M12 x 24mm D x 2.5mm T                                    | 4   |
| T1K2-058 | Nylon Locknut (M12 )                                                  | 2   |
| T1K2-059 | Bolt M12 x 80mm L                                                     | 2   |
| T1K2-060 | Handrail Support Frame - Left and Right Arms                          | 2   |
| T1K2-061 | Handrail Left Arm - Molded Soft-Touch Top                             | 1   |
| T1K2-062 | Handrail Right Arm - Molded Soft-Touch Top                            | 1   |
| T1K2-063 | Handrail Left Arm - Upper Cover w/ Incline Controls Mounts            | 1   |
| T1K2-064 | Handrail Right Arm - Upper Cover w/ Speed Controls Mounts             | 1   |
| T1K2-065 | Handrail Left Arm - Lower Cover                                       | 1   |
| T1K2-066 | Handrail Right Arm - Lower Cover                                      | 1   |
| T1K2-067 | Handrail Left Arm - Quick Key/Incline Overlay - Single Sided          | 1   |
| T1K2-068 | Handrail Right Arm - Quick Key/Speed Overlay - Single Sided           | 1   |
| T1K2-069 | Cable - Handrail Left Arm - Incline Control Board to Dashboard (3PIN) | 1   |
| T1K2-070 | Cable - Handrail Right Arm - Speed Control Board to Dashboard (3PIN)  | 1   |
| T1K2-071 | Handrail Left Arm - Decoration Ring                                   | 1   |
| T1K2-072 | Handrail Right Arm - Decoration Ring                                  | 1   |
| T1K2-073 | Handrail Arms - Quick Key Speed/Incline - Control Board w/ Buttons    | 2   |
| T1K2-074 | Screw M2.3 x 6mm L                                                    | 4   |
| T1K2-075 | Bolt M6 x 8mm L                                                       | 6   |
| T1K2-076 | Screw M4 x 15mm L                                                     | 11  |
| T1K2-077 | Screw M5 x 12mm L                                                     | 6   |
| T1K2-078 | Bolt M6 x 35mm L                                                      | 4   |
| T1K2-079 | Screw M5 x 12mm L                                                     | 6   |
| T1K2-080 | Dashboard Cover - Lower                                               | 1   |
| T1K2-081 | Dashboard Support & Front Handlebar                                   | 1   |
| T1K2-082 | Handlebar - Rubber Sleeve                                             | 2   |
| T1K2-083 | Handgrip Heart-Rate - Sensor (Assembly)                               | 2   |
| T1K2-084 | Handlebar - Aluminum Ring                                             | 2   |
| T1K2-085 | Handlebar - End Plug                                                  | 2   |
| T1K2-086 | Sticker - Handlebar on End Plug - Single Sided                        | 2   |
| T1K2-087 | Handgrip Heart-Rate - Sensor Wire                                     | 1   |

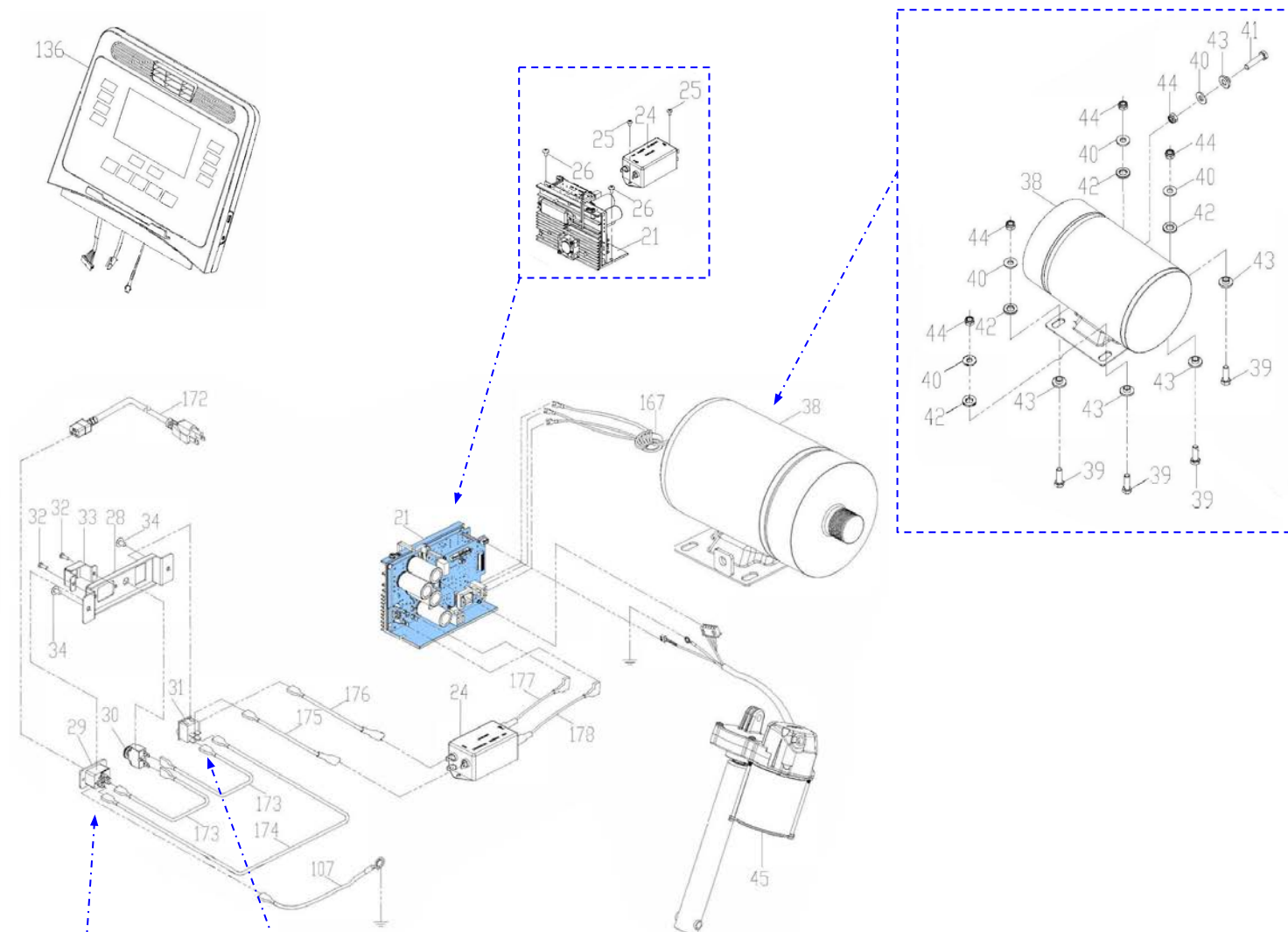
| Part #   | Description                                                            | Qty |
|----------|------------------------------------------------------------------------|-----|
| T1K2-088 | Bolt Ø M8 x 6mm x 18.5mm L                                             | 4   |
| T1K2-089 | Cable - Quick Keys Speed/Incline - Dashboard to Break-Out Board (8PIN) | 1   |
| T1K2-090 | Cable - START/STOP Keys - Dashboard to Break-Out Board (3PIN)          | 1   |
| T1K2-091 | Screw M2.6 x 8mm L                                                     | 20  |
| T1K2-092 | Break-Out Board #AC00450                                               | 1   |
| T1K2-093 | Cable - Break-Out Board to Console - Lower (9 PIN)                     | 1   |
| T1K2-094 | Cable - Inverter to Break-Out Board - Upper (8 PIN)                    | 1   |
| T1K2-095 | Bolt M8 x 100mm L                                                      | 2   |
| T1K2-096 | Wireless-5K Heart-Rate Receiver                                        | 1   |
| T1K2-097 | Dashboard Cover - Upper                                                | 1   |
| T1K2-098 | Mechanical Safe Key                                                    | 1   |
| T1K2-099 | Water Bottle Holder                                                    | 2   |
| T1K2-100 | Sticker - Safety Key - Single Sided                                    | 1   |
| T1K2-101 | Cable - Break-Out Board to Console - Lower (2 PIN)                     | 1   |
| T1K2-102 | Dashboard - Quick Keys Speed/Incline Overlay - Single Sided            | 1   |
| T1K2-103 | Dashboard - START/STOP Overlay - Single Sided                          | 1   |
| T1K2-104 | Anti Slip Rubber - Single Side Sticker                                 | 1   |
| T1K2-105 | Safety Key Rack                                                        | 1   |
| T1K2-106 | Screw M3 x 8mm L                                                       | 2   |
| T1K2-107 | Ground Wire - Power Input - Green 220mm                                | 1   |
| T1K2-108 | Ground Wire - Frame to Front Roller - Green 60mm                       | 1   |
| T1K2-109 | Foam Double Sided - Safety Switch                                      | 2   |
| T1K2-110 | Safety Key Assembly                                                    | 1   |
| T1K2-111 | Safety Key - Upper (Yellow)                                            | 1   |
| T1K2-112 | Safety Key - Top (Red)                                                 | 1   |
| T1K2-113 | Safety Key - Bottom (Yellow)                                           | 1   |
| T1K2-114 | Safety Key Clip + Cotton String                                        | 1   |
| T1K2-115 | Screw M2 x 5mm L                                                       | 4   |
| T1K2-116 | Screw M4 x 12mm L                                                      | 12  |
| T1K2-117 | Foam Single Sided - Running Deck - Front                               | 2   |
| T1K2-118 | Motor Cover - Lower Left                                               | 1   |
| T1K2-119 | Motor Cover - Lower Right                                              | 1   |
| T1K2-120 | Motor Cover - Lower Front                                              | 1   |
| T1K2-121 | Bolt M6 x 12mm L                                                       | 20  |
| T1K2-122 | Pop-In Cover - Motor Cover Front                                       | 1   |
| T1K2-123 | Motor Cover - Top                                                      | 1   |
| T1K2-124 | Screw M5 x 25mm L                                                      | 7   |
| T1K2-125 | Upright Post - Left ( DIAMOND GRAY )                                   | 1   |
| T1K2-126 | Upright Post - Right ( DIAMOND GRAY )                                  | 1   |
| T1K2-127 | Dashboard Base Cover - Left                                            | 1   |
| T1K2-128 | Dashboard Base Cover - Right                                           | 1   |
| T1K2-129 | Dashboard Base Inside Cover - Left                                     | 1   |
| T1K2-130 | Dashboard Base Inside Cover - Right                                    | 1   |
| T1K2-131 | Upright Post Left Cover - Lower                                        | 1   |
| T1K2-132 | Upright Post Right Cover - Lower                                       | 1   |
| T1K2-133 | Cable - Inverter to Break-Out Board - Mid (8 PIN)                      | 1   |

| Part #   | Description                                                          | Qty |
|----------|----------------------------------------------------------------------|-----|
| T1K2-134 | Sticker - BODYCRAFT for Side Step Rail - Left & Right - Single Sided | 2   |
| T1K2-135 | Sticker - Motor Cover Top - Single Sided                             | 1   |
| T1K2-136 | Console                                                              | 1   |
| T1K2-137 | Dashboard - Lower Maintenance Cover to Break-Out Board               | 1   |
| T1K2-138 | Screw M4 x 12mm L                                                    | 4   |
| T1K2-139 | Ground Wire - Handgrip Heart-Rate - Green 250mm                      | 1   |
| T1K2-140 | PVC Strip                                                            | 1   |
| T1K2-141 | Side Foot Rail - End Cap- Left                                       | 1   |
| T1K2-142 | Side Foot Rail - End Cap - Right                                     | 1   |
| T1K2-143 | Side Foot Rail - Rear Side Panel - Left                              | 1   |
| T1K2-144 | Side Foot Rail - Rear Side Panel - Right                             | 1   |
| T1K2-145 | Side Step Rail - Rear Ring - Left                                    | 1   |
| T1K2-146 | Side Foot Rail - Rear Ring - Right                                   | 1   |
| T1K2-147 | Side Step Rail - Top Side - Left                                     | 1   |
| T1K2-148 | Side Foot Rail - Top Side - Right                                    | 1   |
| T1K2-149 | Aluminum Rail - into Side Step Rails - Left & Right                  | 4   |
| T1K2-150 | Sticker - Warning Label on Motor Cover Front - Single Sided          | 1   |
| T1K2-151 | Bolt M8 x 16mm L                                                     | 2   |
| T1K2-152 | Bolt M8 x 15mm L                                                     | 8   |
| T1K2-153 | Bolt M8 x 70mm L                                                     | 4   |
| T1K2-154 | Screw M5 x 12mm L                                                    | 6   |
| T1K2-155 | Foam - Strengthen Base Plate for Rear End Caps - Single Sided        | 2   |
| T1K2-156 | Bolt M8 x 20mm L                                                     | 8   |
| T1K2-157 | Bolt M6 x 35mm L                                                     | 2   |
| T1K2-158 | Safety Key Limit Switch                                              | 1   |
| T1K2-159 | Cable - Safety Key Limit Switch to Break-Out Board (3PIN)            | 1   |
| T1K2-160 | Screw M3 x 16mm L                                                    | 2   |
| T1K2-161 | Handgrip Heart-Rate - Antistatic Board                               | 1   |
| T1K2-162 | Label - Warning - Single Sided                                       | 1   |
| T1K2-163 | Foot Side Rail - Upper Side - Left                                   | 1   |
| T1K2-164 | Foot Side Rail - Upper Side - Left                                   | 1   |
| T1K2-165 | Sticker - Left Rail Cover - Rear - Single Sided                      | 1   |
| T1K2-166 | Sticker - Right Rail Cover - Rear - Single Sided                     | 1   |
| T1K2-167 | Ferrite Core - AC Motor Wires                                        | 1   |
| T1K2-168 | End Cap - Front Incline Frame                                        | 4   |
| T1K2-169 | Bolt 8mm x 25mm L                                                    | 2   |
| T1K2-170 | Drive Motor Alignment Bushing                                        | 2   |
| T1K2-171 | Strengthen Base Plate for Rear End Caps                              | 2   |
| T1K2-172 | Power Cord - 120V/15A (NEMA 5-15) - IEC 60320 C20 - 2,997mm L        | 1   |
| T1K2-173 | Wire - Power Input - Black 100mm                                     | 2   |
| T1K2-174 | Wire - Power Input - Red 150mm                                       | 1   |
| T1K2-175 | Wire - Switch to Filter - Black 210mm                                | 1   |
| T1K2-176 | Wire - Switch to Filter - Red 180mm                                  | 1   |

| Part #   | Description                                     | Qty |
|----------|-------------------------------------------------|-----|
| T1K2-177 | Wire - Filter to Inverter - Red 220mm           | 1   |
| T1K2-178 | Wire - Filter to Inverter - Black 250mm         | 1   |
| T1K2-179 | USB Cover - Dashboard Upper Cover               | 1   |
| T1K2-180 | Ground Wire Female - Upright Post - Mid 1,200mm | 1   |

| Part #   | Description                                      | Qty |
|----------|--------------------------------------------------|-----|
| T1K2-181 | Ground Wire Male - Base to Upright - Lower 300mm | 1   |
| T1K2-182 | Ground Wire Female - Dashboard - Up 300mm        | 1   |
| T1K2-183 | Ground Wire Female - Dashboard - Down 600mm      | 1   |
| T1K2-184 | Sticker - EXP Series for Upright Post            | 2   |

## Product Parts Exploded View - Drive System - T1000 (T1K1 & T1K2)



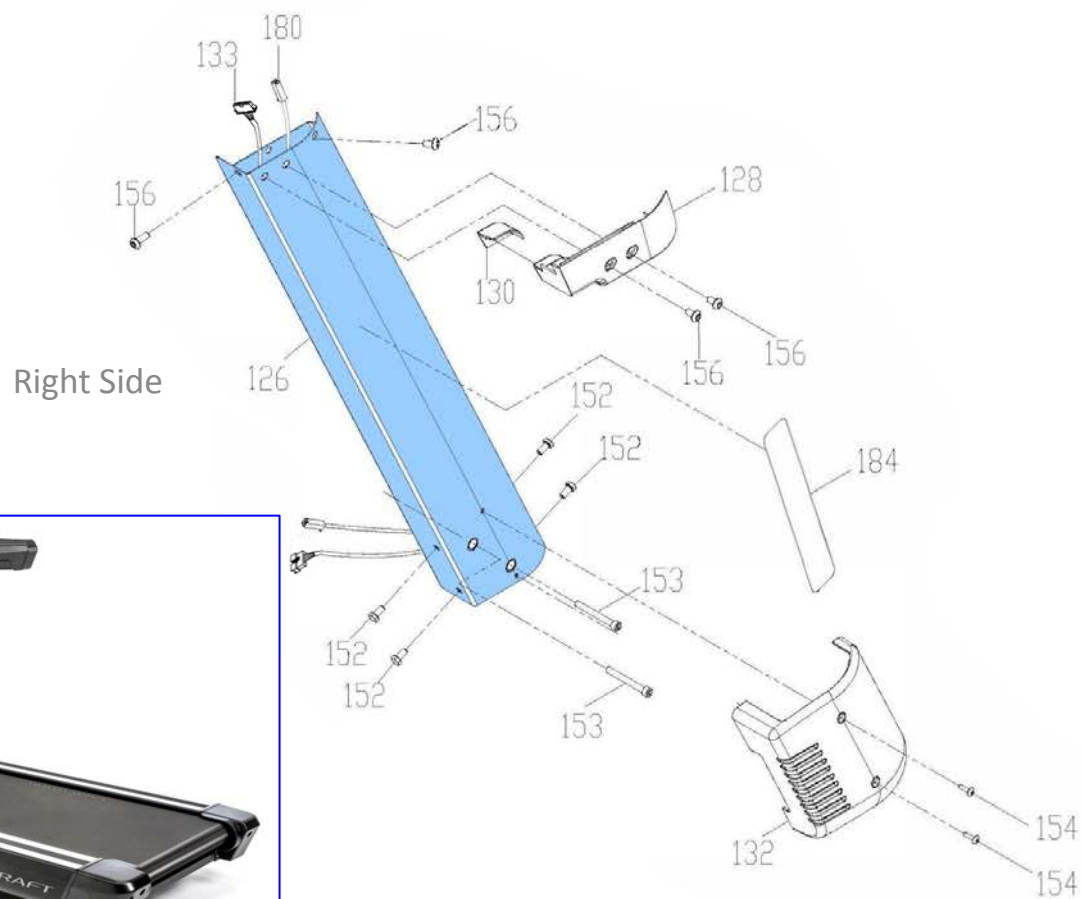
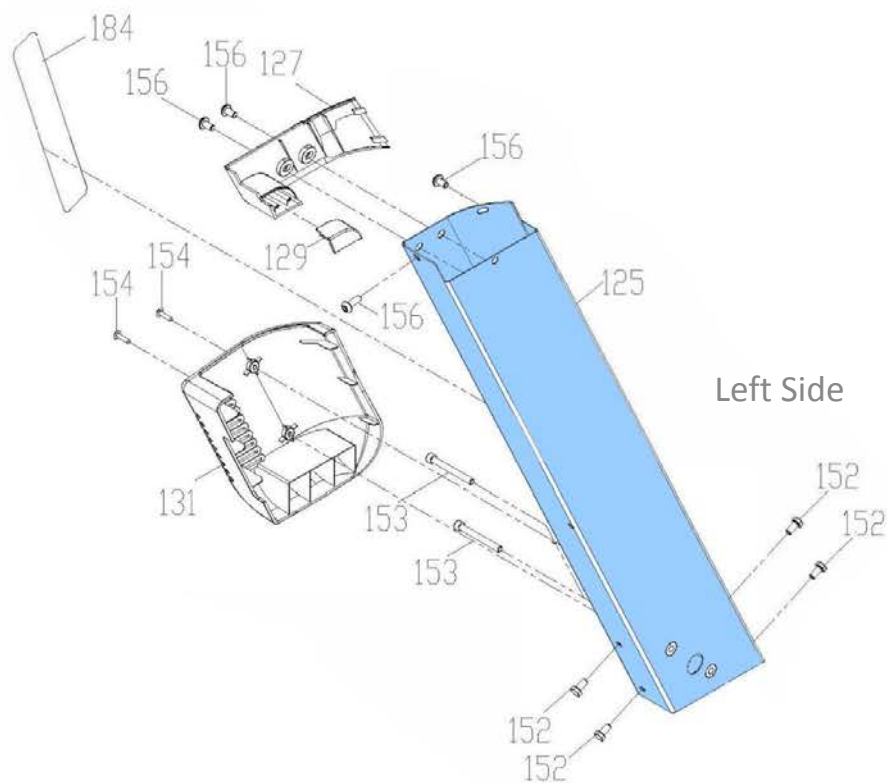
## Product Parts Exploded View - Dashboard Assembly - T1000 (T1K1 & T1K2)



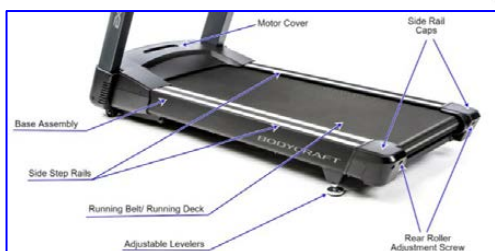
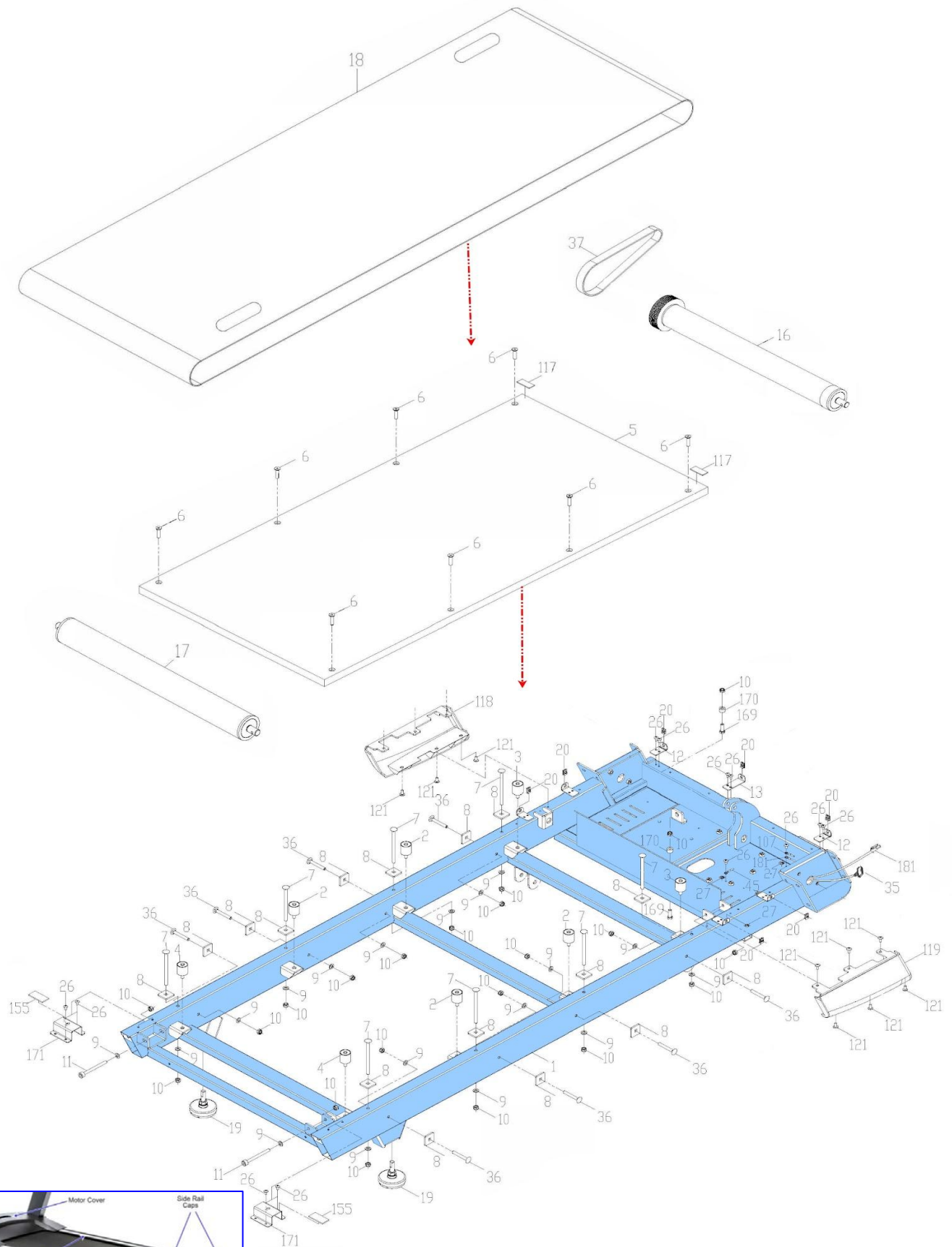
## Dashboard Wiring on YouTube



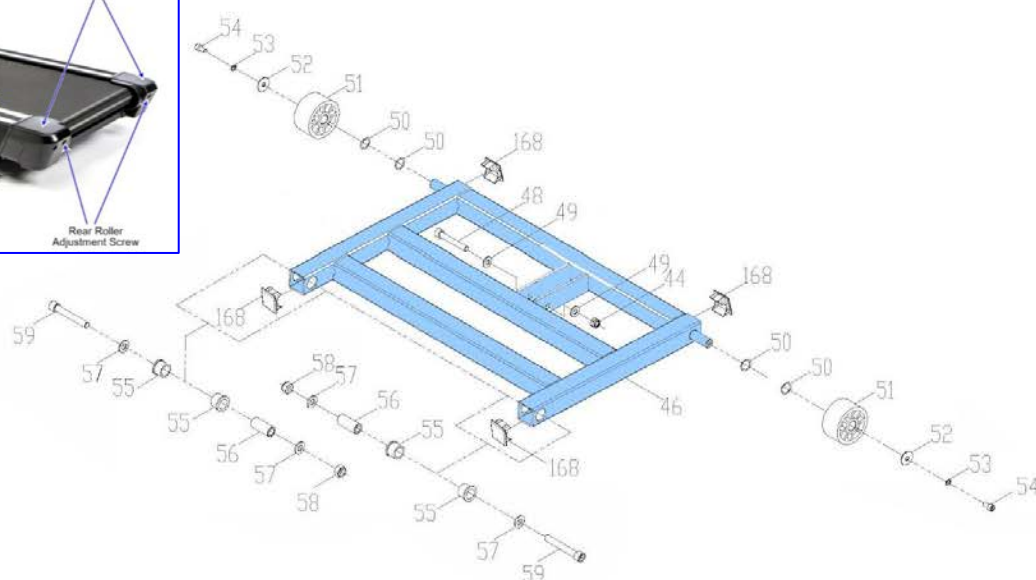
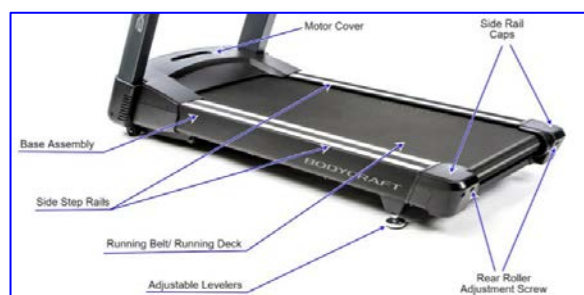
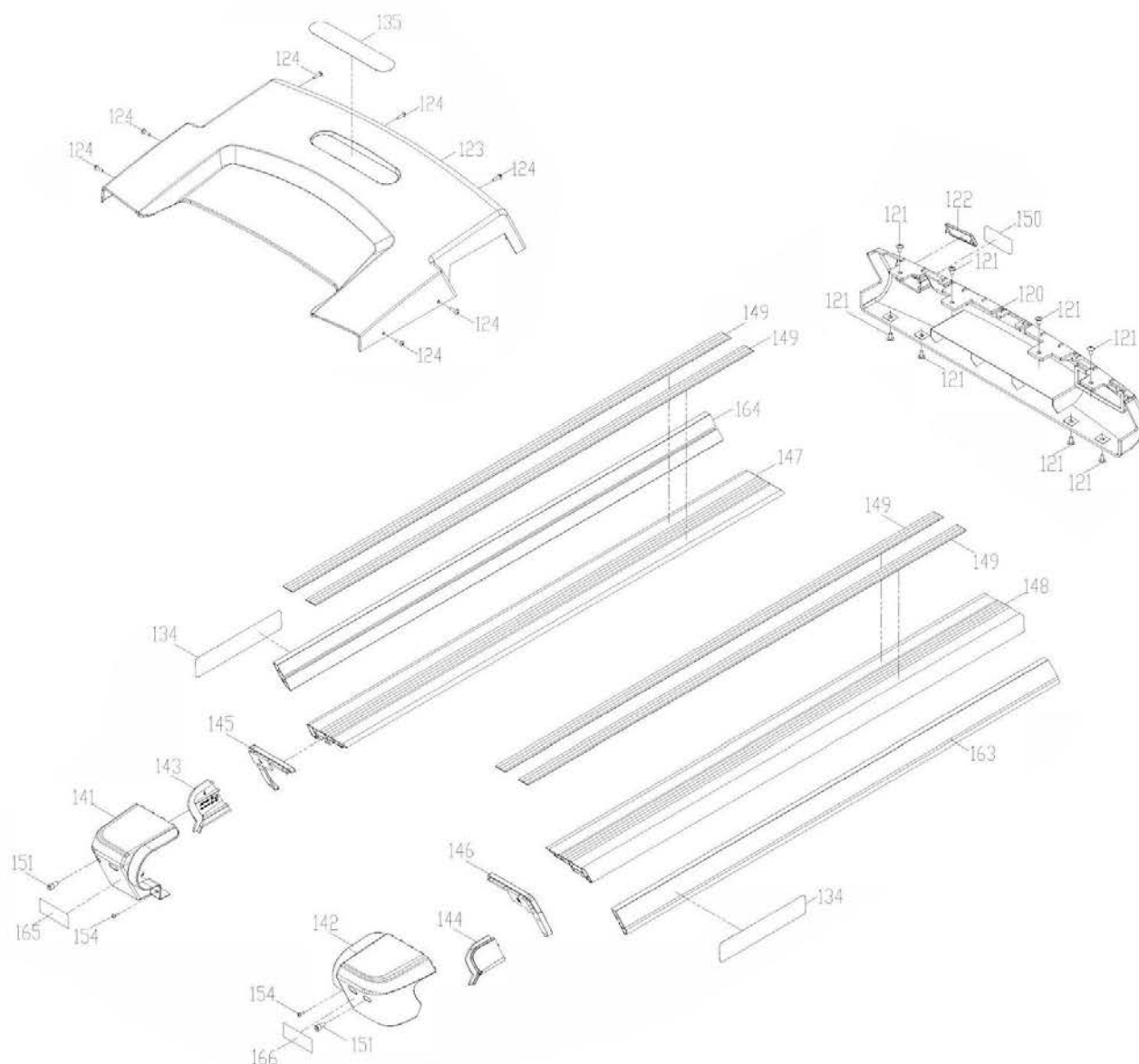
# Product Parts Exploded View - Upright Posts Assembly - T1000 (T1K1 & T1K2)



# Product Parts Exploded View - Base Assembly - T1000 (T1K1 & T1K2)



## Product Parts Exploded View - Base Covers & Incline Frame - T1000 (T1K1 & T1K2)



## ***Required Information BEFORE Initiating a Service Case***

***The following information is needed to help expedite troubleshooting and to ensure the correct part(s) are sent if needed for a repair:***

- 1) What product / model # do you have?
- 2) Unit serial number?
- 3) Installed by a dealer or direct sale?
- 4) Date of installation?
- 5) Date of service issue?
- 6) Complaint or problem, including any Error Codes?
- 7) Has the software been updated?
- 8) What part(s) are being requested?
- 9) Any picture or video will help with troubleshooting or exact part(s) needed.

# Product Warranty, EXP SERIES - Treadmills (AC Drive System Only)

## VALID FOR USA AND CANADA ONLY

(Please consult with your local distributor for warranty info specific to your region).

BODYCRAFT warrants its products to be free of defects in materials and workmanship for the time stated below to the original purchaser.

Register your product within 30 days of purchase at [www.bodycraft.com](http://www.bodycraft.com) or call 800-990-5556

### **This warranty is valid only in accordance with the following conditions:**

The warranty begins on the original purchase date at retail and ends when the original owner disposes of it, either through sale, gift, or otherwise. This warranty is not transferable and is only valid to the original purchaser.

This warranty is available only for purchases made within and the original purchaser currently residing in the USA and Canada. Please consult with your local distributor for warranty information specific to your region. The product must have been registered within 30 days of the original purchase date or supply proof of purchase to validate warranty (original sales invoice).

This warranty does not extend to any losses or damages due to accident, misuse, abuse, neglect, negligence, unauthorized modification or alteration, use beyond rated capacity, unsuitable power sources or environmental conditions, water, tampering, cosmetic damages, or improper installation, handling, repair, maintenance, or application, or lack of proper maintenance.

If the item exhibits such a defect, BODYCRAFT will, at its option, repair or replace it without cost for parts. Shipping and handling charges may apply. (BODYCRAFT may require return of the part(s) or photographic evidence of the damaged part(s) prior to replacement.) Serial number is required.

Parts repaired or replaced will be warranted for the remainder of the original warranty period only.

#### **Residential Warranty :**

**Frame:** Lifetime, **Parts:** 10 years, **Console:** 3 years, **Labor:** 2 years  
**Headphone Jack, HDMI, CSAFE, ETHERNET & USB Port:** 90 days and **Labor:** None

#### **Commercial Warranty:**

**Frame:** 10 years, **Parts:** 5 years, **Console:** 3 years, and **Labor:** 2 years.  
**Headphone Jack, HDMI, CSAFE, ETHERNET & USB Port:** 90 days and **Labor:** None

#### **Prisons & Correctional Facilities Warranty:**

**Frame:** 3 years, **Parts:** 3 years, **Console:** 1 year, and **Labor:** 1 year.  
\* ONLY LCD Consoles will be covered by warranty for any prisons & correctional facilities.

### **This warranty excludes the following:**

1. The warranty does not cover normal maintenance or labor charges unless labor terms are listed above.
2. Normal cosmetic wear on parts such as paint, seat coverings, foot rails, labels and logos.
3. Consumables such as batteries and heart rate belts that do not have a replaceable battery.
4. Eprom/Software version upgrades unless determined as necessary.
5. Any accessories not included in the original packaging.

\* This warranty is in lieu of all warranties, expressed or implied, and/or all other obligations or liabilities on our part, and we neither assume nor authorize any person to assume for us any other obligation or liability in connection with the sale of your BODYCRAFT product. Under no circumstances shall we be liable by virtue of this warranty or otherwise for damage to any person or property whatsoever for any special, indirect, incidental, secondary or consequential damage of any nature whatsoever arising out of the use or inability to use the BODYCRAFT product.

Register your product's warranty at [www.bodycraft.com/product-registration.html](http://www.bodycraft.com/product-registration.html)

## Warranty Registration - Cardio

Thank you for purchasing a BODYCRAFT product. To validate the product warranty the fast and easy way, please go on-line now to <https://www.bodycraft.com/product-registration.html> and register your product. The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to BODYCRAFT within 30 days from the date of equipment installation.

***Please Note: Failure to register this product will result in no servicing or authorization of parts to be shipped.***

To mail your warranty information, please fill in the information below and mail to: Service Dept., BODYCRAFT, 7699 Green Meadows Dr. Lewis Center, Ohio 43035 (or save postage and register online at <https://www.bodycraft.com/product-registration.html>)

### Warranty Registration

PLEASE PROVIDE BOTH SERIAL NUMBERS BELOW.  
REQUIRED FOR WARRANTY REGISTRATION:

BASE UNIT SERIAL NUMBER:

CONSOLE SERIAL NUMBER:

Model Type: \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Your Company Name \_\_\_\_\_

Contact First Name \_\_\_\_\_

Contact Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Email Address \_\_\_\_\_ Website \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

1. Where did you first learn about BODYCRAFT?

- ☐ a. Dealer ☐ b. Website  
☐ c. Advertisement ☐ d. Referral  
☐ e. Current Customer ☐ f. Other \_\_\_\_\_

2. Why did you purchase a BODYCRAFT product?

- ☐ a. Design/Appearance ☐ b. Dealer Suggestion  
☐ c. Price/Value ☐ d. Quality Construction  
☐ e. Performance ☐ f. BODYCRAFT Reputation  
☐ g. Other: \_\_\_\_\_

3. Please indicate your type of facility:

- ☐ a. Apartment/Condo ☐ b. Corporate Fitness Center  
☐ c. Municipality ☐ d. Health Club/Gym/Spa  
☐ e. Hotel/Resort ☐ f. Military Base  
☐ g. Student Rec Center ☐ h. Home

4. What other types of equipment does your company or home currently own?

- ☐ a. Treadmill Brand \_\_\_\_\_  
☐ b. Elliptical Brand \_\_\_\_\_  
☐ c. Bike/Indoor Cycle Brand \_\_\_\_\_  
☐ d. Free Weights/Gym Brand \_\_\_\_\_

5. How many people use your facility on a daily basis?

- ☐ a. <25 ☐ b. 25-75  
☐ c. 76-150 ☐ d. 150+

6. Do you plan to purchase more fitness equipment in the next 6-12 months?

- ☐ Yes ☐ No

7. If you answered "yes" to question 6, what type do you plan to purchase?

- ☐ a. Treadmill ☐ b. Elliptical  
☐ c. Bike/Indoor Cycle ☐ d. Free Weights  
☐ e. Gym ☐ f. Other \_\_\_\_\_

8. Would you recommend BODYCRAFT to other club or home owners?

- ☐ Yes ☐ No

9. You are a valued BODYCRAFT customer and your suggestions allow us to continually improve your experience. Is there anything else you would like us to know? Please explain:



800.990.5556  
SERVICE@BODYCRAFT.COM  
WWW.BODYCRAFT.COM



BODYCRAFT  
7699 GREEN MEADOWS DR.  
LEWIS CENTER, OHIO 43035