

Dear Technicians,

Lately we have been seeing more and more LS(Low Speed) Errors on treadmills (especially Sole treadmills). Sometimes the speed sensor is mounted to the frame in a manner that causes it to not have an accurate reading. If you are getting an LS Error on a treadmill, please make sure that the speed sensor is mounted perpendicular to the frame rail. I have attached pictures of both the incorrect mounting as well as the correct mounting.

Incorrectly Mounted Sensor



Correctly Mounted Sensor



Thank You,

Newton