

	Troubleshooting Guide: No Resistance/Loose Handle	
Prepared by: IPO Customer Service	Date Prepared: 1/13/2020	Models Affected: Horizon IC7.9 Indoor Cycle (FC062)

PROBLEM

If resistance does not change and/or the steel rope and emergency handle are loose, follow the steps below to route and secure the rope in the handle.

REQUIRED TOOLS

- Phillips screwdriver
- Hot glue gun

SOLUTION

1. Use a Phillips screwdriver to remove 4 screws. Note: Turn counterclockwise to remove and clockwise to install.



2. Next, remove the left and right brake covers.



3. After removing both brake covers, examine the steel rope.
 - a. Under normal circumstances, the steel rope is inserted in the groove of the emergency handle (see photo below).
 - b. If the steel rope is out of the groove, it will influence the brake system and prevent it from functioning effectively. Continue to step 4.

Normal



Incorrect



4. To fix this, please push the emergency handle up and adjust the steel rope to fit into the groove.

Push Handle Up



Fit Rope in Groove



5. Finally, use a hot glue gun to attach the steel rope inside the groove, making the connection firm and durable.

